

# Service Manual

КОНДИЦИОНЕРЫ GREE

GREE ELECTRIC APPLIANCES, INC. OF ZHUHAI

## **Table of Contents**

Part   : Technical Information	1
1. Summary	1
2. Specifications	
2.1 Specification Sheet	
2.2 Operation Characteristic Curve	
2.3 Capacity Variation Ratio According to Temperature	
2.4 Cooling and Heating Data Sheet in Rated Frequency	
2.5 Noise Curve	
3. Outline Dimension Diagram	9
3.1 Indoor Unit	
3.2 Outdoor Unit	
4. Refrigerant System Diagram	
5. Electrical Part	
5.1 Wiring Diagram	
5.2 PCB Printed Diagram	
6. Function and Control	
6.1 Remote Controller Introduction	
6.2 GREE+ App Operation Manual	
6.3 Ewpe Smart App Operation Manual	21
6.4 Brief Description of Modes and Functions	
Part II : Installation and Maintenance	
7. Notes for Installation and Maintenance	
8. Installation	
8.1 Installation Dimension Diagram	
8.2 Installation Parts-Checking	
8.3 Selection of Installation Location	
8.4 Requirements for electric connection	
8.5 Installation of Indoor Unit	
8.6 Installation of Outdoor unit	
8.7 Vacuum Pumping and Leak Detection	
8.8 Check after Installation and Test operation	

9. Maintenance	38
9.1 Error Code List	
9.2 Procedure of Troubleshooting	46
9.3 Maintenance method for normal malfunction	60
10. Exploded View and Parts List	62
10.1 Indoor Unit	62
10.2 Outdoor Unit	70
11. Removal Procedure	74
11.1 Removal Procedure of Indoor Unit	74
11.2 Removal Procedure of Outdoor Unit	79

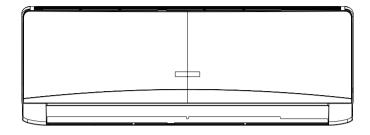
Appendix:	
Appendix 1: Reference Sheet of Celsius and Fahrenheit	
Appendix 2: Configuration of Connection Pipe	
Appendix 3: Pipe Expanding Method	88
Appendix 4: List of Resistance for Temperature Sensor	89

## Part | : Technical Information

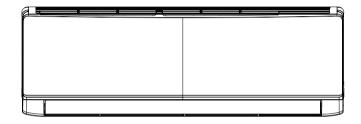
## 1. Summary

#### Indoor Unit:

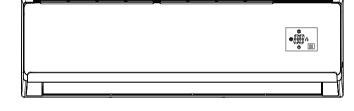
GWH09AAB-K6DNA3A/I GWH12AAB-K6DNA3A/I



GWH09AAB-K6DNA5A/I



GWH12AAB-K6DNA5A/I



#### GWH09AAB-K6DNA4A/I GWH12AAB-K6DNA4A/I



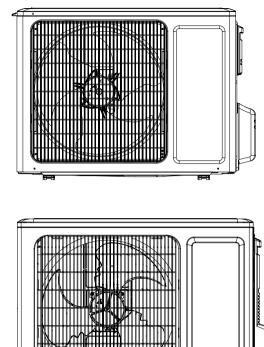
GWH09AAB-K6DNA1B/I GWH09AAB-K6DNA1A/I GWH12AAB-K6DNA1A/I



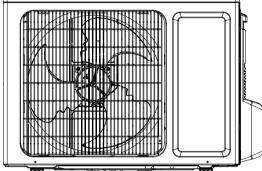
GWH09AAB-K6DNA2B/I GWH09AAB-K6DNA2A/I GWH12AAB-K6DNA2A/I

#### **Outdoor Unit:**

#### GWH12AAB-K6DNA3A/O(LC)



GWH09AAB-K6DNA3A/O(LC)



#### **Remote Controller:**

YAW1F5(WiFi)



#### Model List:

No	Model	Product code	Indoor model	Indoor product code	Outdoor model	Outdoor product code	Remote Controller			
1	GWH09AAB-K6DNA3A	CB478000200	GWH09AAB-K6DNA3A/I	CB478N00200						
2	GWH09AAB-K6DNA5A	CB488000800	GWH09AAB-K6DNA5A/I	CB488N00800						
3	GWH09AAB-K6DNA4A	CB479000800	GWH09AAB-K6DNA4A/I	CB479N00800						
4	GWH09AAB-K6DNA4A	CB479000801	GWH09AAB-K6DNA4A/I	CB479N00801	] GWH09AAB-K6DNA3A/O	CB479\M00200				
5	GWH09AAB-K6DNA1B	CB476001400	GWH09AAB-K6DNA1B/I	CB476N01400	GWHU9AAB-KUDNASA/O	CD470VV00200				
6	GWH09AAB-K6DNA2B	CB477000900	GWH09AAB-K6DNA2B/I	CB477N00900			YAW1F5 . (WiFi)			
7	GWH09AAB-K6DNA1A	CB476000901	GWH09AAB-K6DNA1A/I	CB476N00901						
8	GWH09AAB-K6DNA2A	CB477001500	GWH09AAB-K6DNA2A/I	CB477N01500						
9	GWH12AAB-K6DNA3A	CB478000100	GWH12AAB-K6DNA3A/I	CB478N00100						
10	GWH12AAB-K6DNA4A	CB479000500	GWH12AAB-K6DNA4A/I	CB479N00500						
11	GWH12AAB-K6DNA4A	CB479000501	GWH12AAB-K6DNA4A/I	CB479N005001	]					
12	GWH12AAB-K6DNA5A	CB488000900	GWH12AAB-K6DNA5A/I	CB488N00900	GWH12AAB-K6DNA3A/O	CB478W00100				
13	GWH12AAB-K6DNA1A	CB476000302	GWH12AAB-K6DNA1A/I	CB476N00302	]					
14	GWH12AAB-K6DNA2A	CB477001600	GWH12AAB-K6DNA2A/I	CB477N01600						
15	GWH12AAB-K6DNA2A	CB477001601	GWH12AAB-K6DNA2A/I	CB477N016001						

## 2. Specifications 2.1 Specification Sheet

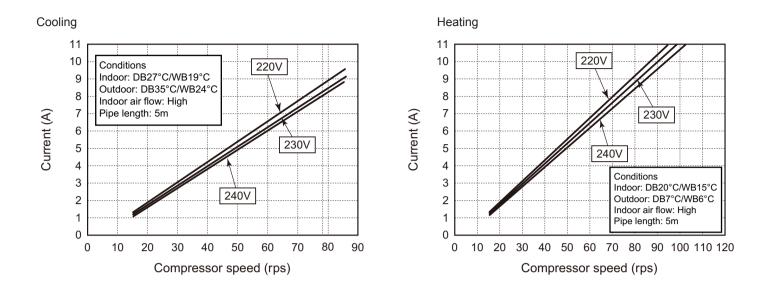
Model			1.GWH09AAB-K6DNA3A 2.GWH09AAB-K6DNA5A 3.GWH09AAB-K6DNA4A 4.GWH09AAB-K6DNA1B 5.GWH09AAB-K6DNA2B 6.GWH09AAB-K6DNA1A 7.GWH09AAB-K6DNA2A	
Product Code			1.CB478000200 2.CB488000800/CB479000801 3.CB479000800 4.CB476001400 5.CB477000900 6.CB476000901 7.CB477001500	
Rated Voltage		V~	220-240	
Power	Rated Frequency	Hz	50	
Supply	Phases		1	
Power Supp			Outdoor	
Cooling Cap		w	2500	
leating Cap	,	W	2800	
Cooling Pow	-	W	781	
leating Pow		W	777	
Cooling Pow		A	3.99	
leating Pow		A	3.74	
Rated Input		w	1500	
Rated Curre	nt	A	6.3	
Rated Heatir		A	6.9	
	ume(SH/H/M/L/SL)	m³/h	550/500/430/300/-	
Dehumidifyir	ng Volume	L/h	0.8	
ER		W/W	3.20	
COP		W/W	3.60	
SEER		W/W W/W	6.1	
-	ISPF		1	
Application Ai	Area Indoor Unit Model	m <sup>2</sup>	12-18 1.GWH09AAB-K6DNA3A/I 2.GWH09AAB-K6DNA5A/I 3.GWH09AAB-K6DNA4A/I 4.GWH09AAB-K6DNA1B/I 5.GWH09AAB-K6DNA2B/I 6.GWH09AAB-K6DNA1A/I 7.GWH09AAB-K6DNA2A/I	
	Indoor Unit Product Code		1.CB478N00200 2.CB488N00800/CB479N00801 3.CB479N00800 4.CB476N01400 5.CB477N00900 6.CB476N0090 7.CB477N01500	
	Fan Type		Cross-flow	
	Diameter Length(DXL)	mm	Ф93Х580	
	Fan Motor Cooling Speed(SH/H/M/L/SL)	r/min	1300/1200/1100/850/-	
	Fan Motor Heating Speed(SH/H/M/L/SL)	r/min	1250/1150/1050/900/-	
	Output of Fan Motor	W	20	
	Fan Motor RLA	Α	0.22	
	Fan Motor Capacitor	μF	1	
	Input of Heater	W	/	
Indoor Unit	Evaporator Form		Aluminum Fin-copper Tube	
	Pipe Diameter	mm	Φ5	
	Row-fin Gap	mm	2-1.4	
	Coil Length (LXDXW)	mm	584X22.8X266.7	
	Swing Motor Model		MP24AN	
	Output of Swing Motor	W	1.5	
	Fuse	A	3.15	
	Sound Pressure Level (SH/H/M/L/SL)	dB (A)	40/37/35/28/-	
	Sound Power Level (SH/H/M/L/SL)	dB (A)	55/49/47/40/-	
	Dimension (WXHXD)	mm	773X250X185	
	Dimension of Carton Box (LXWXH)	mm	817X306X244	
	Dimension of Package (LXWXH)	mm		
			822X322X255	
	Net Weight	kg	8.5	

	Model of Outdoor Unit		GWH09AAB-K6DNA3A/O
	Product Code of Outdoor Unit		CB478W00200
	Compressor Manufacturer/Trademark	1	ZHUHAI LANDA COMPRESSOR CO.,LTD
	Compressor Model		QXF-B096zE190A
	Compressor Oil		FW68DA
	Compressor Type		Rotary
	L.R.A.	A	20
	Compressor RLA	A	4.21
	Compressor Power Input	W	943
	Overload Protector		1NT11L-6233 HPC115/95U1 KSD115℃
	Throttling Method		Capillary
	Operation Temp	°C	16~30
	Ambient Temp (Cooling)	°C	-15~43
	Ambient Temp (Heating)	°C	-15~24
	Condenser Form		Aluminum Fin-copper Tube
	Pipe Diameter	mm	φ7
	Rows-fin Gap	mm	1-1.4
	Coil Length (LXDXW)	mm	710X19.05X508
	Fan Motor Speed	rpm	900
	Output of Fan Motor	W	30
Outdoor Unit	Fan Motor RLA	A	0.36
	Fan Motor Capacitor	μF	
	Air Flow Volume of Outdoor Unit	m <sup>3</sup> /h	1600
	Fan Type		Axial-flow
	Fan Diameter	mm	Φ400
	Defrosting Method		Automatic Defrosting
	Climate Type		T1
	Isolation		
	Moisture Protection		IPX4
	Permissible Excessive Operating Pressure for the Discharge Side	MPa	4.3
	Permissible Excessive Operating Pressure for the Suction Side	MPa	2.5
	Sound Pressure Level (H/M/L)	dB (A)	52/-/-
	Sound Power Level (H/M/L)	dB (A)	60/-/-
	Dimension (WXHXD)	mm	782X540X320
	Dimension of Carton Box (LXWXH)	mm	820X355X580
	Dimension of Package (LXWXH)	mm	823X358X595
	Net Weight	kg	29
	Gross Weight	kg	31.5
	Refrigerant		R32
	Refrigerant Charge	kg	0.6
	Length	m	5
	Gas Additional Charge	g/m	20
	Outer Diameter Liquid Pipe	mm	Ф6
Connection Pipe	Outer Diameter Gas Pipe	mm	Ф9.52
Fibe	Max Distance Height	m	10
	Max Distance Length	m	15
	Note: The connection pipe applies metric diame	eter.	

Model			1.GWH12AAB-K6DNA3A 2.GWH12AAB-K6DNA4A 3.GWH12AAB-K6DNA5A 4.GWH12AAB-K6DNA1A 5.GWH12AAB-K6DNA2A
Product Cod	е		1.CB478000100 2.CB479000500/CB479000501 3.CB488000900 4.CB476000302 5.CB477001600/CB477001601
	Rated Voltage	V~	220-240
Power	Rated Frequency		50
Supply		Hz	1
Phases Power Supply Mode			Outdoor
Cooling Cap		w	3200
	•	W	3400
Heating Cap	-	W	997
Heating Pow		W	941
Cooling Pow		A	4.5
leating Pow		A	4.4
Rated Input		w	1500
Rated Currei	nt	A	7.2
	ume(SH/H/M/L/SL)	m <sup>3</sup> /h	550/480/410/290/-
Dehumidifyir		L/h	1.4
EER		W/W	3.21
		W/W	3.61
SEER		W/W W/W	6.1
	ISPF		1
Application A	Area	m²	16-24
	Indoor Unit Model		1.GWH12AAB-K6DNA3A/I 2.GWH12AAB-K6DNA4A/I 3.GWH12AAB-K6DNA5A/I 4.GWH12AAB-K6DNA1A/I 5.GWH12AAB-K6DNA2A/I
	Indoor Unit Product Code		1.CB478N00100 2.CB479N00500/CB479N00501 3.CB488N00900 4.CB476N00302 5.CB477N01600/CB477N01601
	Fan Type		Cross-flow
	Diameter Length(DXL)	mm	Ф93X580
	Fan Motor Cooling Speed(SH/H/M/L/SL)	r/min	1350/1200/1100/850/-
	Fan Motor Heating Speed(SH/H/M/L/SL)	r/min	1350/1200/1100/900/-
	Output of Fan Motor	W	20
	Fan Motor RLA	A	0.22
	Fan Motor Capacitor	μF	1
	Input of Heater	W	/
Indoor Unit	Evaporator Form		Aluminum Fin-copper Tube
	Pipe Diameter	mm	Φ5
	Row-fin Gap	mm	2-1.4
	Coil Length (LXDXW)	mm	584X22.8X266.7
	Swing Motor Model		MP24AN
	Output of Swing Motor	W	1.5
	Fuse	A	3.15
	Sound Pressure Level (SH/H/M/L/SL)	dB (A)	42/37/34/28/-
	Sound Power Level (SH/H/M/L/SL)	dB (A)	55/49/46/40/-
	Dimension (WXHXD)	mm	773X250X185
	Dimension of Carton Box (LXWXH)	mm	817X306X244
	Dimension of Package (LXWXH)	mm	822X322X255
	Net Weight	kg	8.5
	Gross Weight	kg	9.5

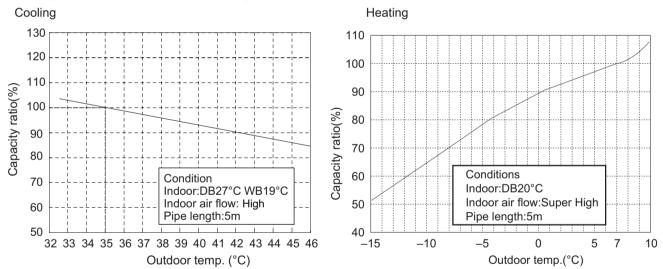
	Model of Outdoor Unit		GWH12AAB-K6DNA3A/O (LC)
	Product Code of Outdoor Unit		CB478W00100
	Compressor Manufacturer/Trademark		ZHUHAI LANDA COMPRESSOR CO., LTD
	Compressor Model		QXF-B096zE190A
	Compressor Oil		FW68DA
	Compressor Type		Rotary
	L.R.A.	A	20
	Compressor RLA	A	4.21
	Compressor Power Input	W	943
	Overload Protector		1NT11L-6233 HPC115/95U1 KSD115℃
	Throttling Method		Capillary
	Operation Temp	°C	16~30
	Ambient Temp (Cooling)	°C	-15~43
	Ambient Temp (Heating)	°C	-15~24
	Condenser Form		Aluminum Fin-copper Tube
	Pipe Diameter	mm	Φ7.94
	Rows-fin Gap	mm	1-1.4
	Coil Length (LXDXW)	mm	731X19.05X550
	Fan Motor Speed	rpm	900
	Output of Fan Motor	W	30
Outdoor Unit	Fan Motor RLA	A	0.36
	Fan Motor Capacitor	μF	/
	Air Flow Volume of Outdoor Unit	m <sup>3</sup> /h	2200
	Fan Type		Axial-flow
	Fan Diameter	mm	Φ438
	Defrosting Method		Automatic Defrosting
	Climate Type		T1
	Isolation		1
	Moisture Protection		IPX4
	Permissible Excessive Operating Pressure for		
	the Discharge Side	MPa	4.3
	Permissible Excessive Operating Pressure for the Suction Side	MPa	2.5
	Sound Pressure Level (H/M/L)	dB (A)	52/-/-
	Sound Power Level (H/M/L)	dB (A)	62/-/-
	Dimension (WXHXD)	mm	842X596X320
	Dimension of Carton Box (LXWXH)	mm	878X360X630
	Dimension of Package (LXWXH)	mm	881X363X645
	Net Weight	kg	31
	Gross Weight	kg	34
	Refrigerant		R32
	Refrigerant Charge	kg	0.65
	Length	m	5
	Gas Additional Charge	g/m	20
	Outer Diameter Liquid Pipe	mm	Ф6
Connection Pipe	Outer Diameter Gas Pipe	mm	Ф9.52
lihe	Max Distance Height	m	10
	Max Distance Length	m	20
	Note: The connection pipe applies metric diame	ter.	

The above data is subject to change without notice; please refer to the nameplate of the unit.



#### 2.2 Operation Characteristic Curve

#### 2.3 Capacity Variation Ratio According to Temperature



Heating operation ambient temperature range is -15°C~24°C

## 2.4 Cooling and Heating Data Sheet in Rated Frequency

Cooling:

	ed cooling n(°C) (DB/WB) Model		Pressure of gas pipe connecting indoor and outdoor unit			Fan speed of indoor unit	Fan speed of outdoor unit	revolution
Indoor	Outdoor		P (MPa)	T1 (°C)	T2 (°C)			(rps)
27/19	27/19 35/24 09/12K		0.8 ~ 1.1	12 to 15	65 to 38	TURBO	High	49
27/19	35/24	09/12K	0.0~1.1	11 to 14	64 to 37		High	60

#### Heating:

Rated condition(°0	cooling C) (DB/WB)	Model	Pressure of gas pipe connecting indoor and outdoor unit	Inlet and outlet pipe temperature of heat exchanger		Fan speed of indoor unit	Fan speed of outdoor unit	revolution
Indoor	Outdoor		P (MPa)	T1 (°C)	T2 (°C)	]		(rps)
20/-	7/6 09/12K		2.8 ~ 3.2	35 to 63	2 to 5	TURBO	Lligh	59
20/-	7/6	09/12N	2.0 * 3.2	35 to 65	2 to 5		High	67

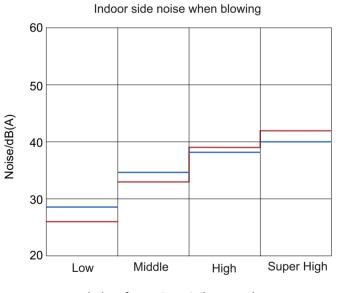
#### Instruction:

T1: Inlet and outlet pipe temperature of evaporator T2: Inlet and outlet pipe temperature of condenser

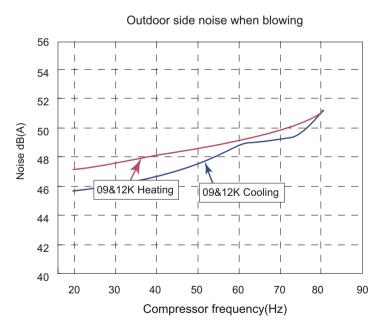
P: Pressure at the side of big valve

Connection pipe length: 5 m.

## 2.5 Noise Curve

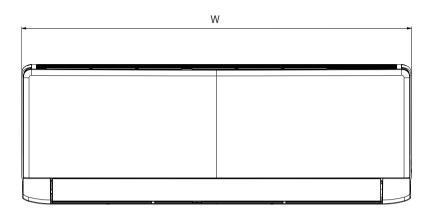


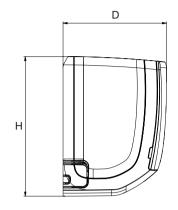
Indoor fan motor rotating speed

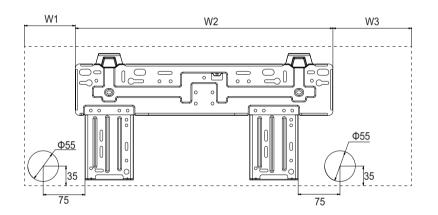


## 3. Outline Dimension Diagram

## 3.1 Indoor Unit



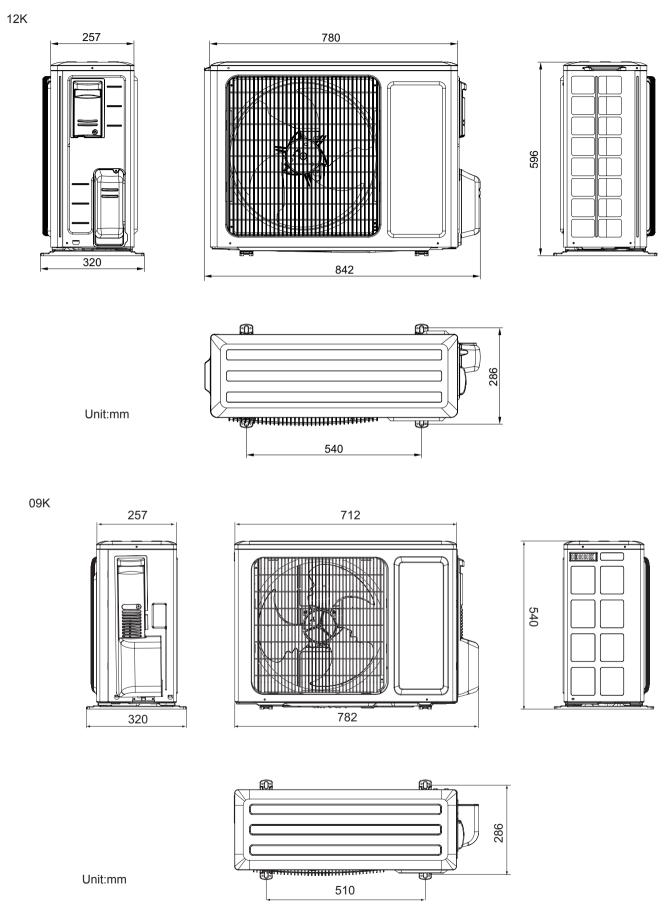




Unit:mm

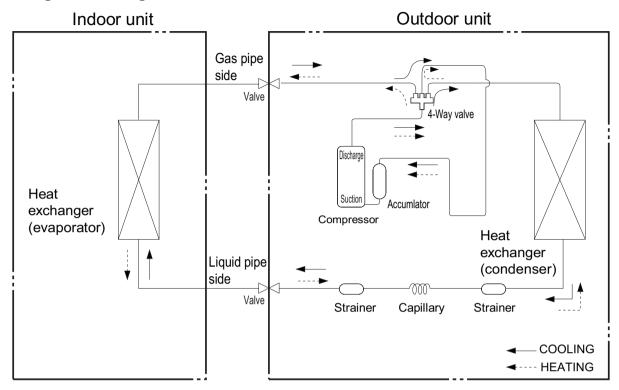
Models	W	Н	D	W1	W2	W3
09/12K	773	250	185	131	462	180

## 3.2 Outdoor Unit



## 4. Refrigerant System Diagram

#### Cooling and heating model



Connection pipe specification: Liquid pipe:1/4" (6mm) Gas pipe:3/8" (9.52mm)

## 5. Electrical Part

## 5.1 Wiring Diagram

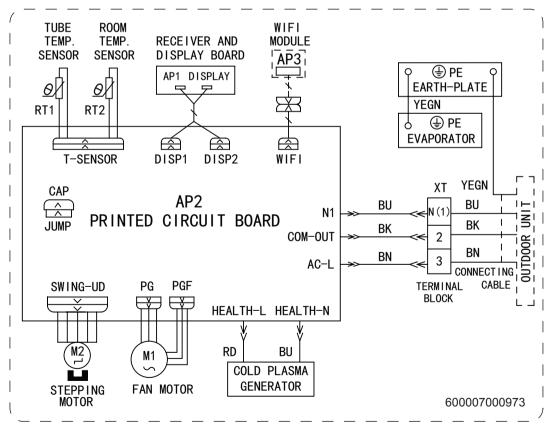
#### Instruction

Symbol	Symbol Color	Symbol	Symbol Color	Symbol	Name
WH	White	GN	Green	CAP	Jumper cap
YE	Yellow	BN	Brown	COMP	Compressor
RD	Red	BU	Blue		Grounding wire
YEGN	Yellow/Green	BK	Black	/	1
VT	Violet	OG	Orange	/	/

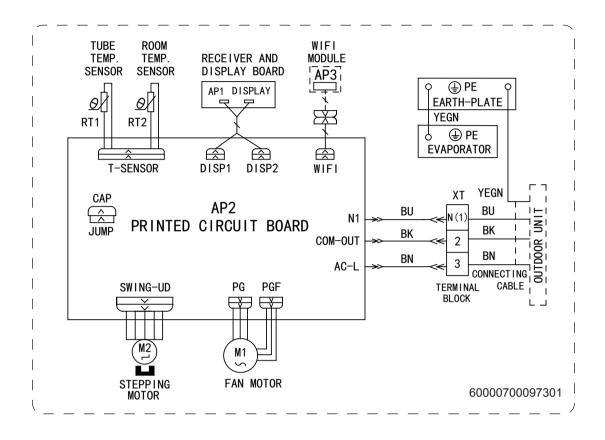
Note: Jumper cap is used to determine fan speed and the swing angle of horizontal lover for this model.

#### • Indoor Unit

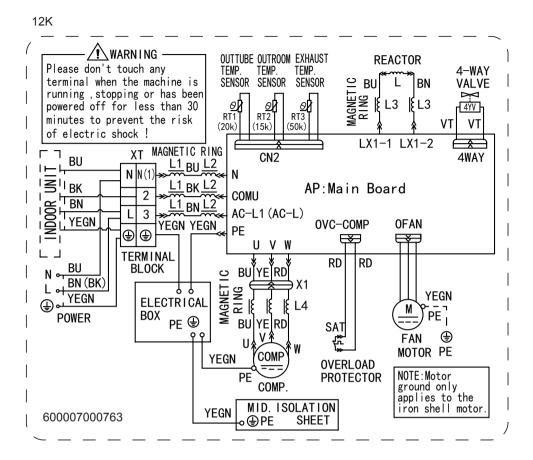
09/12K except GWH09AAB-K6DNA1A/I GWH12AAB-K6DNA1A/I GWH09AAB-K6DNA4A/I(CB479N00801) GWH12AAB-K6DNA4A/I(CB479N00501)



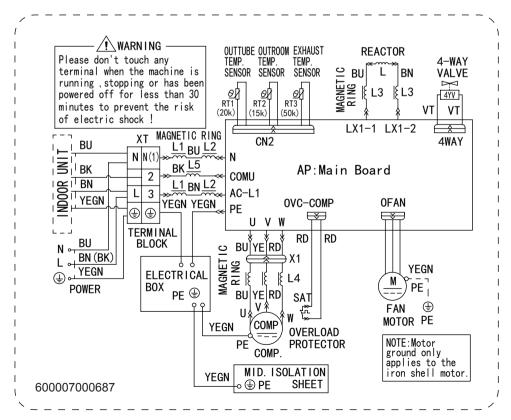
## GWH09AAB-K6DNA1A/I GWH12AAB-K6DNA1A/I GWH09AAB-K6DNA4A/I(CB479N00801) GWH12AAB-K6DNA4A/I(CB479N00501) GWH09AAB-K6DNA2A/I GWH12AAB-K6DNA2A/I



#### Outdoor Unit



09K

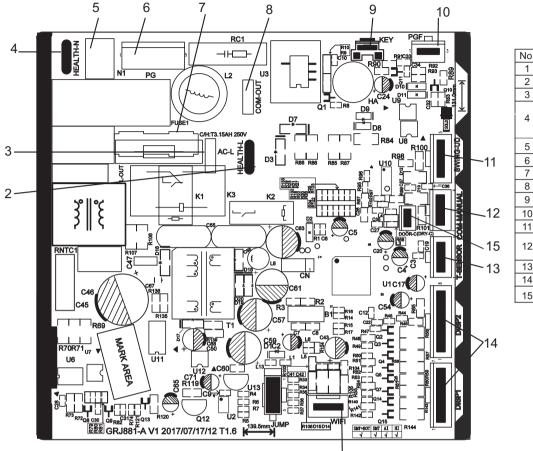


These wiring diagrams are subject to change without notice; please refer to the one supplied with the unit.

## 5.2 PCB Printed Diagram

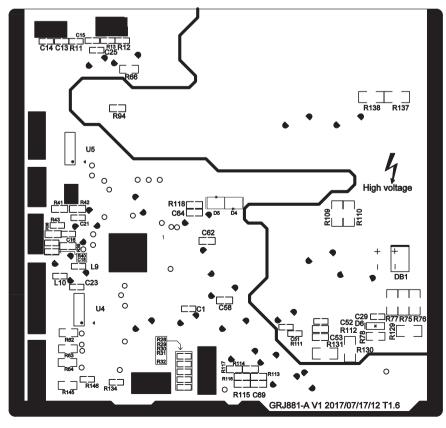
Indoor Unit

• Top view



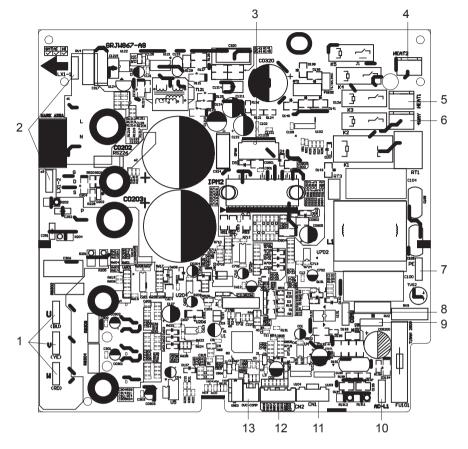
No. Name Wifi interface Interface of health function live wire Live wire interface Interface of health function neutral wire(only for the model with this function) Neutral wire interface 6 Fan motor interface of PG Fuse Communication interface 8 Auto button Interface of PG feedback interface 10 11 Interface of up&down swing motor Wired controller(only for the model 12 with this function) 13 Interface of temperature sensor 14 Display interface 15 Gateway interface

#### • Bottom view



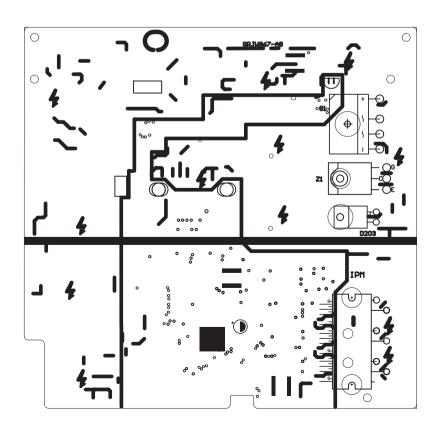
#### Outdoor Unit

• Top view



No.	Name					
1	Compressor wiring terminal					
2	Reactor wiring terminal					
3	Outdoor fan wiring terminal					
4	Terminal of chassis electric					
	heater					
5	Terminal of compressor					
	electric heater					
6	Terminal of 4-way valve					
7	Grounding wire					
8	Communication wire					
9	Neutral wire					
10	Live wire					
11	Terminal of electronic					
	expansion valve					
12	Terminal of temperature					
	sensor					
13	Compressor overload terminal					

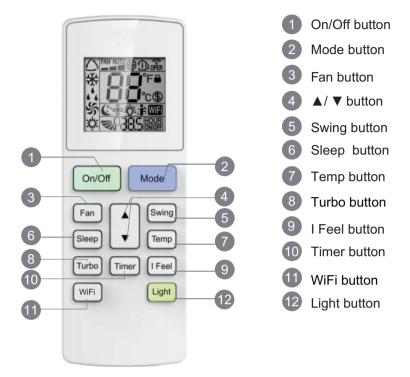
#### • Bottom view



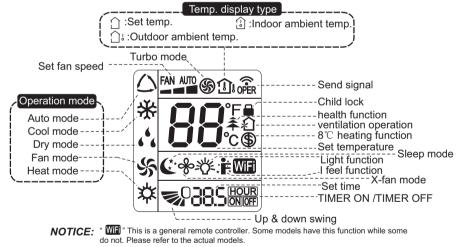
## 6. Function and Control

## 6.1 Remote Controller Introduction

#### **Buttons on Remote Controller**



#### Icon Display on Remote Controller



#### Operation introduction of remote controller

Note: "When" This is a general remote controller. Some models have this function while some do not. Please refer to the actual models.

This is a general use remote controller, it could be used for the air conditioners with multifunction; For some function, which the model doesn't have, if press the corresponding button on the remote controller that the unit will keep the original running status.
After putting through the power, the air conditioner will give out a sound.Operation indicator "U" is ON (red indicator, the colour is different for different models). After that, you can operate the air conditioner by using remote controller.

• Under on status, pressing the button on the remote controller, the signal icon "<sup>\*</sup> on the display of remote controller will blink once and the air conditioner will give out a "de" sound, which means the signal has been sent to the air conditioner.

• Under off status, set temperature and clock icon will be displayed on the display of remote controller (If timer on, timer off and light functions are set, the corresponding icons will be displayed on the display of remote controller at the same time); Under on status, the display will show the corresponding set function icons.

#### 1. ON/OFF button

Press this button to turn on the unit. Press this button again to turn off the unit.

#### 2. MODE button

Each time you press this button, a mode is selected in a sequence that goes from AUTO, COOL, DRY, FAN, and HEAT \*, as the following:

\* Note: Only for models with heating function.



#### 3. FAN button

This button is used for setting Fan Speed in the sequence that goes from AUTO, a at , to at , then back to Auto.

- \* Note: Fan speed under dry mode is low speed.
- X-FAN function: Hold fan speed button for 2s in COOL or DRY mode, the icon "%" is displayed and the indoor fan will continue operation for a few minutes in order to dry the indoor unit even though you have turned off the unit. After energization, X-FAN OFF is defaulted. X-FAN is not available in AUTO, FAN or HEAT mode.

This function indicates that moisture on evaporator of indoor unit will be blowed after the unit is stopped to avoid mould.

- Having set X-FAN function on: After turning off the unit by pressing ON/OFF button indoor fan will continue running for a few minutes. at low speed. In this period, Hold fan speed button for 2s to stop indoor fan directly.
- Having set X-FAN function off: After turning off the unit by pressing ON/OFF button, the complete unit will be off directly.

#### 4.▲ / ▼ button

Press ▲ / ▼ button to increase/decreaseset temperature.In AUTO mode,set temperature is not adjustable.

When setting TIMER ON, TIMER OFF or CLOCK, press "▲" or "▼" button to adjust time.

#### 5. SWING button

Press this button to set up & down swing angle.

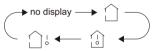
#### 6. SLEEP button

Under COOL, HEAT or DRY mode, press this button to start up sleep function.

Press this button again to cancel Sleep function. Under Fan and Auto modes, this function is unavailable.

#### 7. TEMP button

Press this button, you can see indoor set temperature, indoor ambient temperature on indoor unit's display. The setting on remote controller is selected circularly as below:



#### Note:

• Outdoor temperature display is not available for some models. At that time, indoor unit receives" 🗍 " signal, while it displays indoor set temperature.

#### 8. TURBO button

Under COOL or HEAT mode, press this button to activate / deactivate the Turbo function.

#### 9. I FEEL button

#### 10. Timer button

Under ON status, press this button to set timer OFF; Under OFF status, press this button to set timer ON.

• Press this button once and the characters of HOUR ON (OFF) will flash to be displayed. Meanwhile, press "▲" button or "▲" button to adjust timer setting (time will change quickly if hoiding "▲" or "▲"button). Time setting range is 0.5~24hours. Press this button again to confirm timer setting and the characters of HOUR ON (OFF)will stop flashing. If the characters are flashing but you haven't press timer button, timer setting status will be quit after 5s. If timer is confirmer, press this button again to cancel timer.

#### 11. WIFI button

Press "WiFi " button to turn on or turn off WiFi function. When WiFi function is turned on, the "WiFi " icon will be displayed on remote controller; Under status of unit off, press "MODE" and "WiFi " buttons simultaneously for 1s, WiFi module will restore to factory defaultset-ting.

• This function is only available for some models.

#### 12. Light button

Press this button to turn on the display's light and press this button again to turn off the display's light.

#### Function introduction for combination buttons

#### Combination of "▲" and "▼" buttons: About lock

Press "▲" and "▼" buttons simultaneously 3s to lock or unlock the keypad. If the remote controller is locked, is displayed. In this case, pressing any button, is blinks three times.

#### Combination of "MODE" and "▼" buttons: About switch between Fahrenheit and centigrade

At unit OFF, press "MODE" and " ▼" buttons simultaneously to switch between °C and °F.

#### Combination of "TEMP" and "TIMER" buttons: About Energy-saving Function

Press "TEMP" and "TIMER" simultaneously in COOL mode to start e nergy-saving function. Nixie tube on the remote controller displays "SE". Repeat the operation to guit the function.

#### Combination of "TEMP" and "TIMER" buttons: About 8 ℃ Heating Function

Press "TEMP" and "TIMER" simultaneously in HEAT mode to start 8  $^{\circ}$ C Heating Function Nixie tube on the remote controller displays " (5)" and a selected temperature of "8  $^{\circ}$ C". (46  $^{\circ}$ F if Fahrenheit is adopted). Repeat the operation to quit the function.

#### Replacement of batteries in remote controller

- 1. Press the back side of remote controller marked with ". as shown in the fig, and then push out the cover of battery box along the arrow direction.
- Replace two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar are correct.
- 3. Reinstall the cover of battery box.

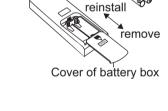
#### **Emergency operation**

If remote controller is lost or damaged, please use auxiliary button to turn on or turn off the air conditioner. The operation in details are as below:

As shown in the fig.Open panel ,press aux.button to turn on or turn off the air conditioner. When the air conditioner is turned on, it will operate under auto mode.

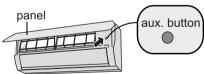
#### **WARNING**:

Use insulated object to press the auto button



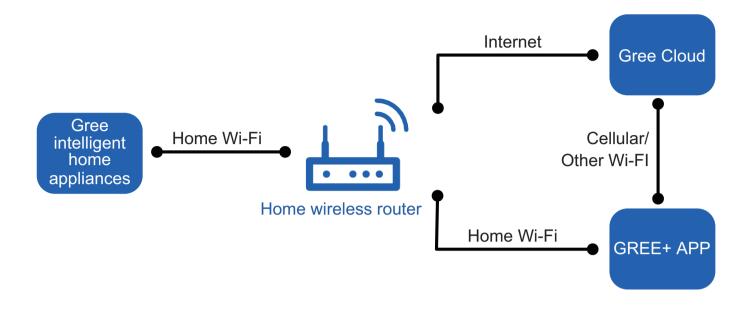
batterv

signal sender



## 6.2 GREE+ App Operation Manual

#### **Control Flow Chart**



#### **Operating Systems**

Requirement for User's smart phone:



#### Download and installation

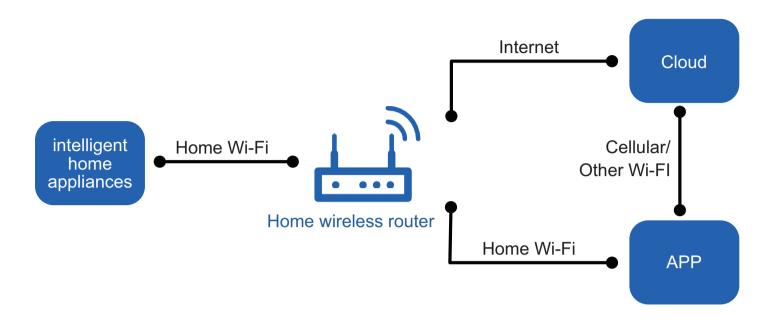


GREE+ App Download Linkage

Scan the QR code or search "GREE+" in the application market to download and install it. When "GREE+" App is installed, register the account and add the device to achieve long-distance control and LAN control of Gree smart home appliances. For more information, please refer to "Help" in App.

## 6.3 Ewpe Smart App Operation Manual

#### **Control Flow Chart**



#### **Operating Systems**

Requirement for User's smart phone:





Android system Support Android 4.4 and above version

#### Download and installation



App Download Linkage

Scan the QR code or search "Ewpe Smart" in the application market to download and install it. When "Ewpe Smart" App is installed, register the account and add the device to achieve long-distance control and LAN control of smart home appliances. For more information, please refer to "Help" in App.

## 6.4 Brief Description of Modes and Functions

#### Indoor Unit

#### 1.Basic function of system

#### (1)Cooling mode

(1) Under this mode, fan and swing operates at setting status. Temperature setting range is 16~30°C.

(2) During malfunction of outdoor unit or the unit is stopped because of protection, indoor unit keeps original operation status.

#### (2)Drying mode

(1) Under this mode, fan operates at low speed and swing operates at setting status. Temperature setting range is 16~30°C.

(2) During malfunction of outdoor unit or the unit is stopped because of protection, indoor unit keeps original operation status.

- (3) Protection status is same as that under cooling mode.
- (4) Sleep function is not available for drying mode.

#### (3)Heating mode

(1) Under this mode, Temperature setting range is  $16 \sim 30^{\circ}$ C.

(2) Working condition and process for heating mode:

When turn on the unit under heating mode, indoor unit enters into cold air prevention status. When the unit is stopped or at OFF status, and indoor unit has been started up just now, the unit enters into residual heat-blowing status.

#### (4)Working method for AUTO mode:

1. Working condition and process for AUTO mode:

a.Under AUTO mode, standard heating Tpreset=20°C and standard cooling Tpreset=25°C. The unit will switch mode automatically according to ambient temperature.

2. Protection function

a. During cooling operation, protection function is same as that under cooling mode.

b. During heating operation, protection function is same as that under heating mode.

3. Display: Set temperature is the set value under each condition. Ambient temperature is (Tamb.-Tcompensation) for heat pump unit and Tamb. for cooling only unit.

4. If theres I feel function, Tcompensation is 0. Others are same as above.

#### (5)Fan mode

Under this mode, indoor fan operates at set fan speed. Compressor, outdoor fan, 4-way valve and electric heating tube stop operation. Indoor fan can select to operate at high, medium, low or auto fan speed. Temperature setting range is 16~30°C.

#### 2. Other control

#### (1) Buzzer

Upon energization or availably operating the unit or remote controller, the buzzer will give out a beep.

#### (2) Auto button

If press this auto button when turning off the unit, the complete unit will operate at auto mode. Indoor fan operates at auto fan speed and swing function is turned on. Press this auto button at ON status to turn off the unit.

#### (3) Auto fan

Heating mode: During auto heating mode or normal heating ode, auto fan speed will adjust the fan speed automatically according to ambient temperature and set temperature.

#### (4) Sleep

After setting sleep function for a period of time, system will adjust set temperature automatically.

#### (5) Timer function:

General timer and clock timer functions are compatible by equipping remote controller with different functions.

#### (6) Memory function

memorize compensation temperature, off-peak energization value.

Memory content: mode, up&down swing, light, set temperature, set fan speed, general timer (clock timer cant be memorized).

After power recovery, the unit will be turned on automatically according to memory content.

#### (7) Health function

During operation of indoor fan, set health function by remote controller. Turn off the unit will also turn off health function. Turn on the unit by pressing auto button, and the health is defaulted ON.

#### (8)I feel control mode

After controller received I feel control signal and ambient temperature sent by remote controller, controller will work according to the ambient temperature sent by remote controller.

#### (9)Entry condition for compulsory defrosting function

When turn on the unit under heating ode and set temperature is  $16^{\circ}C$  (or  $16.5^{\circ}C$  by remote controller), press "+, -, +, -, +, -" button successively within 5s and then indoor unit will enter into compulsory defrosting setting status:

(1) If theres only indoor units controller, it enters into indoor normal defrosting mode.

(2) If theres indoor units controller and outdoor units controller, indoor unit will send compulsory defrosting mode signal to outdoor unit and then outdoor unit will operate under normal defrosting mode. After indoor unit received the signal that outdoor unit has entered into defrosting status, indoor unit will cancel to send compulsory mode to outdoor unit. If outdoor unit hasnt received feedback signal from outdoor unit after 3min, indoor unit will also cancel to send compulsory defrosting signal.

#### (10)Refrigerant recovery function:

Enter into Freon recovery mode actively: Within 5min after energization, turn on the unit at 16<sup>o</sup>C under cooling mode, and press light button for 3 times within 3s to enter into Freon recovery mode. Fo is displayed and Freon recovery mode will be sent to outdoor unit.

#### (11)Ambient temperature display control mode

1. When user set the remote controller to display set temperature (corresponding remote control code: 01), current set temperature will be displayed.

2. Only when remote control signal is switched to indoor ambient temperature display status (corresponding remote control code: 10) from other display status (corresponding remote control code: 00, 01,11),controller will display indoor ambient temperature for 3s and then turn back to display set temperature.

Under this mode, indoor fan operates at set fan speed. Compressor, outdoor fan, 4-way valve and electric heating tube stop operation. Indoor fan can select to operate at high, medium, low or auto fan speed. Temperature setting range is 16~30°C.

#### (12)Off-peak energization function:

Adjust compressors minimum stop time. The original minimum stop time is 180s and then we change to:

The time interval between two start-ups of compressor cant be less than  $180+Ts(0 \le T \le 15)$ . T is the variable of controller. Thats to say the minimum stop time of compressor is  $180s\sim195s$ . Read-in T into memory chip when refurbish the memory chip each time. After power recovery, compressor can only be started up after 180+Ts at least.

#### (13) SE control mode

The unit operates at SE status.

#### (14) X-fan mode

When X-fan function is turned on, after turn off the unit, indoor fan will still operate at low speed for 2min and then the complete unit will be turned off. When x-fan function is turned off, after turn off the unit, the complete unit will be turned off directly.

#### (15) 8°C heating function

Under heating mode, you can set 8°C heating function by remote controller. The system will operate at 8°C set temperature.

#### (16)Turbo function

Turbo function can be set under cooling and heating modes. Press Fan Speed button to cancel turbo setting. Turbo function is not available under auto, drying and fan modes.

#### Outdoor Unit

#### 1. Cooling mode:

Working condition and process of cooling mode:

① When Tindoor ambient temperature≥Tpreset, unit enters into cooling mode. Indoor fan, outdoor fan and compressor start operation. Indoor fan operates according to set fan speed.

② When Tindoor ambient temperature≤Tpreset-2°C, compressor stops operation and outdoor fan will stop 30s later. Indoor fan operates according to set fan speed.

3 When Tpreset-2 $\degree$ C < Tindoor ambient temperature < Tpreset, unit operates according to the previous status.

Under cooling mode, 4-way valve is not energized. Temperature setting range is 16~30°C . If compressor stops because of malfunction in cooling mode, indoor fan and swing motor will work according to the original status.

#### 2. Drying mode

(1) Working condition and process of drying mode

① When Tindoor ambient temperature > Tpreset, unit will be in drying mode. Outdoor fan and compressor start operation while indoor fan will operate at low fan speed.

② When Tpreset-2℃ ≤Tindoor ambient temperature≤Tpreset, unit operates according to the previous status.

③ When Tindoor ambient temperature < Tpreset-2°C , compressor stops operation and outdoor fan will stop 30s later.

(2) Under drying mode, 4-way valve is not energized. Temperature setting range is  $16\sim30^\circ$ C .

(3) Protection function: same as in cooling mode.

#### 3. Fan mode

(1) Under this mode, indoor fan can select different fan speed (except Turbo) or auto fan speed. Compressor, outdoor fan and 4-way valve all stop operation.

(2) In fan mode, temperature setting range is  $16{\sim}30\,^\circ\!\mathrm{C}$  .

#### 4. Heating mode

Working condition and process of heating mode:

① When Tpreset-(Tindoor ambient temperature-Tcompensation)≥1°C, unit enters into heating mode. Compressor, outdoor fan and 4-way valve start operation.

② When  $-2^{\circ}C < Tpreset-(Tindoor ambient temperature-Tcompensation) < 1^{\circ}C$ , unit operates according to the previous status.

③ When Tpreset-(Tindoor ambient temperature-Tcompensation)≤-2℃, compressor stops operation and outdoor fan will stop 30s later. Indoor fan will be in residual-heat blowing status.

④ When unit is turned off under heating mode or changed to other modes from heating mode, 4-way valve will be power-off 2min after compressor stops working (compressor is in operation status under heating mode).

(5) When Toutdoor ambient temperature  $> 30^{\circ}$ C, compressor stops operation immediately. Outdoor fan will stop 30s later.

6 Under the condition that compressor is turned on, when unit is changed to heating mode from cooling or drying mode, 4-way valve will be energized in 2~3mins delay.

Note: Tcompensation is determined by IDU and ODU. If IDU controls the compensation temperature, then Tcompensation is

determined according to the value sent by IDU to ODU; If IDU does not control the compensation temperature, then Tcompensation will default to 3°C by the ODU.

#### 5. Freon recovery mode

After the Freon recovery signal from IDU is received, cooling at rated frequency will be forcibly turned on to recover Freon. Indoor unit will display Fo. If any signal from remote controller is received, unit will exit from Freon recovery mode and indoor unit stops displaying Fo.

#### 6. Compulsory defrosting

If unit is turned on under heating mode and set temperature is  $16^{\circ}$  (by remote controller), press "+, -, +, -, +, -, " within 5s, unit will enter into compulsory defrosting mode and send the signal to ODU. When the compulsory defrosting signal from ODU is received, IDU will exit from the compulsory defrosting mode and stop sending the signal to ODU.

After ODU receives the compulsory defrosting code, it will start compulsory defrosting. Defrosting frequency and opening angle will be the same as in normal defrosting mode. When compulsory defrosting is finished, the complete unit resumes original status.

#### 7. Auto mode

Auto mode is determined by controller of IDU. See IDU logic for details.

#### 8.8°C heating

Set temperature is 8°C. Display board of IDU displays 8°C. Under this mode, "Cold air prevention" function is shielded. If compressor is operating under this mode, fan speed will adjust according to auto fan speed; if compressor stops operation under this mode, indoor fan will be in residual-heat blowing status.

When power on, communication light will be blinking in a normal way (after receiving a group of correct signals, blinking stops for 0.2s~0.3s). If theres no communication, communication light will be always on. If other ODU has malfunction, communication light will be on for 1s and off for 1s in a circular way.

## Safety Precautions for Installing and Relocating the Unit:

To ensure safety, please be mindful of the following precautions.



1. When installing or relocating the unit, be sure to keep the refrigerant circuit free from air or substances other than the specified refrigerant.

Any presence of air or other foreign substance in the refrigerant circuit will cause system pressure rise or compressor rupture, resulting in injury.

2. When installing or moving this unit, do not charge the refrigerant which is not comply with that on the nameplate or unqualified refrigerant.

Otherwise, it may cause abnormal operation, wrong action, mechanical malfunction or even series safety accident.

3.When refrigerant needs to be recovered during relocating or repairing the unit, be sure that the unit is running in cooling mode.Then, fully close the valve at high pressure side (liquid valve).About 30-40 seconds later, fully close the valve at low pressure side (gas valve), immediately stop the unit and disconnect power. Please note that the time for refrigerant recovery should not exceed 1 minute.

If refrigerant recovery takes too much time, air may be sucked in and cause pressure rise or compressor rupture, resulting in injury. 4.During refrigerant recovery, make sure that liquid valve and gas valve are fully closed and power is disconnected before detaching the connection pipe.

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

**5.When installing the unit, make sure that connection pipe is securely connected before the compressor starts running.** If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

6.Prohibit installing the unit at the place where there may be leaked corrosive gas or flammable gas.

If there leaked gas around the unit, it may cause explosion and other accidents.

7.Do not use extension cords for electrical connections. If the electric wire is not long enough, please contact a local service center authorized and ask for a proper electric wire.

Poor connections may lead to electric shock or fire.

8.Use the specified types of wires for electrical connections between the indoor and outdoor units. Firmly clamp the wires so that their terminals receive no external stresses.

Electric wires with insufficient capacity, wrong wire connections and insecure wire terminals may cause electric shock or fire.

## **Safety Precautions for Refrigerant**

•To realize the function of the air conditioner unit, a special refrigerant circulates in the system. The used refrigerant is the fluoride R32, which is specially cleaned. The refrigerant is flammable and inodorous. Furthermore, it can leads to explosion under certain conditions. But the flammability of the refrigerant is very low. It can be ignited only by fire.

•Compared to common refrigerants, R32 is a nonpolluting refrigerant with no harm to the ozonosphere. The influence upon the greenhouse effect is also lower. R32 has got very good thermodynamic features which lead to a really high energy efficiency. The units therefore need a less filling.

#### WARNING:

•Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacture. Should repair be necessary,contact your nearest authorized Service Centre. Any repairs carried out by unqualified personnel may be dangerous. The appliance shall be stored in a room without continuously operating ignition sources. (for example:open flames, an operating gas appliance or an operating electric heater.)

•Do not pierce or burn.

•Appliance shall be installed, operated and stored in a room with a floor area larger than Xm<sup>2</sup>.(Please refer to table "a" in section of "Safety Operation of Inflammable Refrigerant" for Space X.)

•Appliance filled with flammable gas R32. For repairs, strictly follow manufacturers instructions only.Be aware that refrigrants not contain odour.

•Read specialists manual.







## Safety Operation of Flammable Refrigerant

#### Qualification requirement for installation and maintenance man

•All the work men who are engaging in the refrigeration system should bear the valid certification awarded by the authoritative organization and the qualification for dealing with the refrigeration system recognized by this industry. If it needs other technician to maintain and repair the appliance, they should be supervised by the person who bears the qualification for using the flammable refrigerant.

•It can only be repaired by the method suggested by the equipments manufacturer.

#### Installation notes

•The air conditioner is not allowed to use in a room that has running fire (such as fire source,working coal gas ware, operating heater).

•It is not allowed to drill hole or burn the connection pipe.

•The air conditioner must be installed in a room that is larger than the minimum room area.

The minimum room area is shown on the nameplate or following table a.

•Leak test is a must after installation.

table a - Minimum room area(m<sup>2</sup>)

Minimum room area(m <sup>2</sup> )	Charge amount(kg)	≤1.2	1.3	1.4	1.5	1.6	1.7	1.8	1.9	2	2.1	2.2	2.3	2.4	2.5
	floor location	4	14.5	16.8	16.8	22	24.8	27.8	31	34.3	37.8	41.5	45.4	49.4	53.6
	wall mounted	4	5.2	6.1	7	7.9	8.9	10	11.2	12.4	13.6	15	16.3	17.8	19.3
	window mounted	4	4	4	4	4	4	4	4	4	4.2	4.6	5	5.5	6
	ceiling mounted	4	4	4	4	4	4	4	4	4	4	4	4	4	4

#### **Maintenance notes**

•Check whether the maintenance area or the room area meet the requirement of the nameplate.

- Its only allowed to be operated in the rooms that meet the requirement of the nameplate.

•Check whether the maintenance area is well-ventilated.

- The continuous ventilation status should be kept during the operation process.

•Check whether there is fire source or potential fire source in the maintenance area.

- The naked flame is prohibited in the maintenance area; and the "no smoking" warning board should be hanged.

•Check whether the appliance mark is in good condition.

Replace the vague or damaged warning mark.

#### Welding

•If you should cut or weld the refrigerant system pipes in the process of maintaining, please follow the steps as below:

a. Shut down the unit and cut power supply

- b. Eliminate the refrigerant
- c. Vacuuming
- d. Clean it with N2 gas
- e. Cutting or welding

f. Carry back to the service spot for welding

•Make sure that there isnt any naked flame near the outlet of the vacuum pump and its well-ventilated.

•The refrigerant should be recycled into the specialized storage tank.

#### Filling the refrigerant

•Use the refrigerant filling appliances specialized for R32. Make sure that different kinds of refrigerant wont contaminate with each other.

•The refrigerant tank should be kept upright at the time of filling refrigerant.

•Stick the label on the system after filling is finished (or havent finished).

•Dont overfilling.

•After filling is finished, please do the leakage detection before test running; another time of leak detection should be done when its removed.

#### Safety instructions for transportation and storage

•Please use the flammable gas detector to check before unload and open the container.

- •No fire source and smoking.
- •According to the local rules and laws.

## Part || : Installation and Maintenance

## 7. Notes for Installation and Maintenance

## Safety Precautions: Important!

Please read the safety precautions carefully before installation and maintenance.

The following contents are very important for installation and maintenance.

Please follow the instructions below.

•The installation or maintenance must accord with the instructions.

•Comply with all national electrical codes and local electrical codes.

•Pay attention to the warnings and cautions in this manual.

•All installation and maintenance shall be performed by distributor or qualified person.

•All electric work must be performed by a licensed technician according to local regulations and the instructions given in this manual.

•Be caution during installation and maintenance. Prohibit incorrect operation to prevent electric shock, casualty and other accidents.



## Warnings

#### Electrical Safety Precautions:

1. Cut off the power supply of air conditioner before checking and maintenance.

 The air condition must apply specialized circuit and prohibit share the same circuit with other appliances.
 The air conditioner should be installed in suitable

location and ensure the power plug is touchable. 4. Make sure each wiring terminal is connected firmly during installation and maintenance.

5. Have the unit adequately grounded. The grounding wire cant be used for other purposes.

6. Must apply protective accessories such as protective boards, cable-cross loop and wire clip.

7. The live wire, neutral wire and grounding wire of power supply must be corresponding to the live wire, neutral wire and grounding wire of the air conditioner.

8. The power cord and power connection wires cant be pressed by hard objects.

9. If power cord or connection wire is broken, it must be replaced by a qualified person.

10. If the power cord or connection wire is not long enough, please get the specialized power cord or connection wire from the manufacture or distributor. Prohibit prolong the wire by yourself.

11. For the air conditioner without plug, an air switch must be installed in the circuit. The air switch should be all-pole parting and the contact parting distance should be more than 3mm.

12. Make sure all wires and pipes are connected properly and the valves are opened before energizing.

13. Check if there is electric leakage on the unit body. If yes, please eliminate the electric leakage.

14. Replace the fuse with a new one of the same specification if it is burnt down; dont replace it with a cooper wire or conducting wire.

15. If the unit is to be installed in a humid place, the circuit breaker must be installed.

#### Installation Safety Precautions:

1. Select the installation location according to the requirement of this manual.(See the requirements in installation part)

2. Handle unit transportation with care; the unit should not be carried by only one person if it is more than 20kg.

3. When installing the indoor unit and outdoor unit, a sufficient fixing bolt must be installed; make sure the installation support is firm.

4. Ware safety belt if the height of working is above 2m.

5. Use equipped components or appointed components during installation.

6. Make sure no foreign objects are left in the unit after finishing installation.

#### **Refrigerant Safety Precautions:**

1. Avoid contact between refrigerant and fire as it generates poisonous gas; Prohibit prolong the connection pipe by welding.

2. Apply specified refrigerant only. Never have it mixed with any other refrigerant. Never have air remain in the refrigerant line as it may lead to rupture or other hazards.

3. Make sure no refrigerant gas is leaking out when installation is completed.

4. If there is refrigerant leakage, please take sufficient measure to minimize the density of refrigerant.

5. Never touch the refrigerant piping or compressor without wearing glove to avoid scald or frostbite.

Improper installation may lead to fire hazard, explosion, electric shock or injury.

To ensure safety, please be mindful of the following precautions.

•When installing or relocating the unit, be sure to keep the refrigerant circuit free from air or substances other than the specified refrigerant.

Any presence of air or other foreign substance in the refrigerant circuit will cause system pressure rise or compressor rupture, resulting in injury.

•When installing or moving this unit, do not charge the refrigerant which is not comply with that on the nameplate or unqualified refrigerant.Otherwise, it may cause abnormal operation, wrong action, mechanical malfunction or even series safety accident.

•When refrigerant needs to be recovered during relocating or repairing the unit, be sure that the unit is running in cooling mode. Then, fully close the valve at high pressure side (liquid valve).About 30-40 seconds later, fully close the valve at low pressure side (gas valve), immediately stop the unit and disconnect power. Please note that the time for refrigerant recovery should not exceed 1 minute.

If refrigerant recovery takes too much time, air may be sucked in and cause pressure rise or compressor rupture, resulting in injury.

•During refrigerant recovery, make sure that liquid valve and gas valve are fully closed and power is disconnected before detaching the connection pipe.

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

•When installing the unit, make sure that connection pipe is securely connected before the compressor starts running.

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

•Prohibit installing the unit at the place where there may be leaked corrosive gas or flammable gas.

If there leaked gas around the unit, it may cause explosion and other accidents.

•Do not use extension cords for electrical connections. If the electric wire is not long enough, please contact a local service center authorized and ask for a proper electric wire.

Poor connections may lead to electric shock or fire.

•Use the specified types of wires for electrical connections between the indoor and outdoor units. Firmly clamp the wires so that their terminals receive no external stresses.

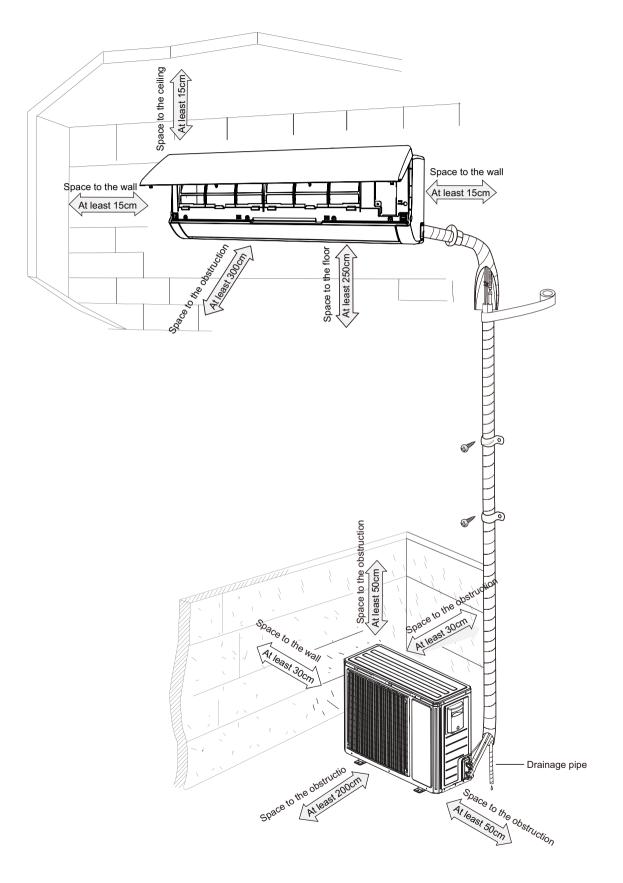
Electric wires with insufficient capacity, wrong wire connections and insecure wire terminals may cause electric shock or fire.

## Main Tools for Installation and Maintenance

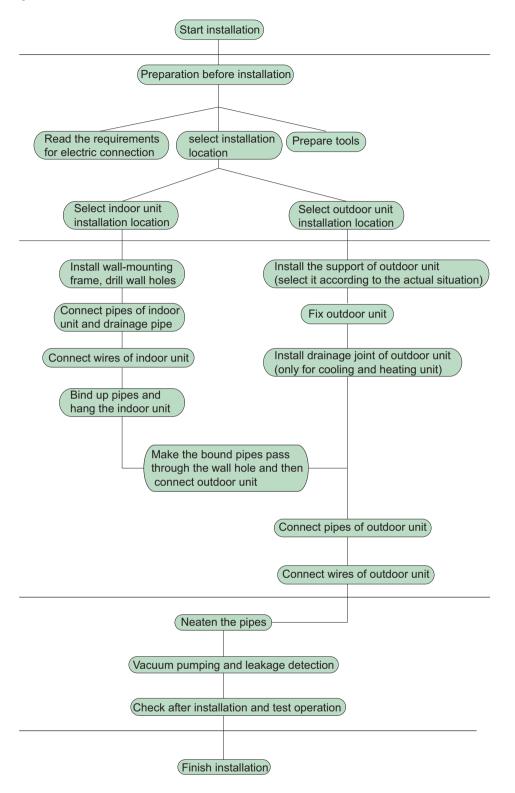
1. Level meter, measuring tape	2. Screw driver	3. Impact drill, drill head, electric drill
0		
4. Electroprobe	5. Universal meter	6. Torque wrench, open-end wrench, inner hexagon spanner
7. Electronic leakage detector	8. Vacuum pump	9. Pressure meter
10. Pipe pliers, pipe cutter	11. Pipe expander, pipe bender	12. Soldering appliance, refrigerant container
	PIO CONT	

## 8. Installation

## 8.1 Installation Dimension Diagram



#### Installation procedures



Note: this flow is only for reference; please find the more detailed installation steps in this section.

## 8.2 Installation Parts-Checking

No.	Name	No.	Name
1	Indoor unit	8	Sealing gum
2	Outdoor unit	9	Wrapping tape
3	Connection nine	10	Support of outdoor
5	Connection pipe	8     Sealing gum       9     Wrapping tape       10     Support of outdo unit       11     Fixing screw       12     Drainage plug(co and heating unit       13     Owners manual,	unit
4	Drainage pipe	11	Fixing screw
5	Wall-mounting	10	Drainage plug(cooling
5	frame	12	and heating unit)
6	Connecting	10	Owners manual,
6	cable(power cord)	13	remote controller
7	Wall pipe		

**∧** Note:

1.Please contact the local agent for installation.

2.Dont use unqualified power cord.

## 8.3 Selection of Installation Location

#### 1. Basic Requirement:

Installing the unit in the following places may cause

malfunction. If it is unavoidable, please consult the local dealer: (1) The place with strong heat sources, vapors, flammable or explosive gas, or volatile objects spread in the air.

(2) The place with high-frequency devices (such as welding machine, medical equipment).

(3) The place near coast area.

(4) The place with oil or fumes in the air.

- (5) The place with sulfureted gas.
- (6) Other places with special circumstances.

(7) The appliance shall not be installed in the laundry.

#### 2. Indoor Unit:

(1) There should be no obstruction near air inlet and air outlet.(2) Select a location where the condensation water can be

dispersed easily and wont affect other people.

(3) Select a location which is convenient to connect the outdoor unit and near the power socket.

(4) Select a location which is out of reach for children.

(5) The location should be able to withstand the weight of

indoor unit and wont increase noise and vibration.

(6) The appliance must be installed 2.5m above floor.

(7) Dont install the indoor unit right above the electric appliance.

(8) Please try your best to keep way from fluorescent lamp.

#### 3. Outdoor Unit:

(1) Select a location where the noise and outflow air emitted by the outdoor unit will not affect neighborhood.

(2) The location should be well ventilated and dry, in which the outdoor unit wont be exposed directly to sunlight or strong wind.

(3) The location should be able to withstand the weight of outdoor unit.

(4) Make sure that the installation follows the requirement of installation dimension diagram.

(5) Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add fence for safety purpose.

## 8.4 Requirements for electric connection

#### 1. Safety Precaution

(1) Must follow the electric safety regulations when installing the unit.

(2) According to the local safety regulations, use qualified power supply circuit and air switch.

(3) Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring may result in electric shock,fire hazard or malfunction. Please install proper power supply cables before using the air conditioner.

(4) Properly connect the live wire, neutral wire and grounding wire of power socket.

(5) Be sure to cut off the power supply before proceeding any work related to electricity and safety.

(6) Do not put through the power before finishing installation.

(7) If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

(8) The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.

(9) The appliance shall be installed in accordance with national wiring regulations.



Please notice that the unit is filled with flammable gas R32. Inappropriate treatment of

the unit involves the risk of severe damages of people and material. Details to this refrigerant are found in chapter "refrigerant".

#### 2. Grounding Requirement:

(1) The air conditioner is first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.

(2) The yellow-green wire in air conditioner is grounding wire, which cant be used for other purposes.

(3) The grounding resistance should comply with national electric safety regulations.

(4) The appliance must be positioned so that the plug is accessible.

(5) An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.(6) Including an air switch with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

09K 10A	ty
12K 13A	

## 8.5 Installation of Indoor Unit

#### 1. Choosing Installation location

Recommend the installation location to the client and then confirm it with the client.

#### 2. Install Wall-mounting Frame

(1) Hang the wall-mounting frame on the wall; adjust it in horizontal position with the level meter and then point out the screw fixing holes on the wall.

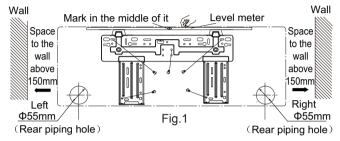
(2) Drill the screw fixing holes on the wall with impact drill (the

specification of drill head should be the same as the plastic expansion particle) and then fill the plastic expansion particles in the holes.

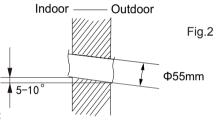
(3) Fix the wall-mounting frame on the wall with tapping screws (ST4.2X25TA) and then check if the frame is firmly installed by pulling the frame. If the plastic expansion particle is loose, please drill another fixing hole nearby.

#### 3. Install Wall-mounting Frame

(1) Choose the position of piping hole according to the direction of outlet pipe. The position of piping hole should be a little lower than the wall-mounted frame.(As show in Fig.1)



(2) Open a piping hole with the diameter of  $\Phi$ 55mm on the selected outlet pipe position.In order to drain smoothly, slant the piping hole on the wall slightly downward to the outdoor side with the gradient of 5-10°.(As show in Fig.2)



#### <u>∧</u> Note:

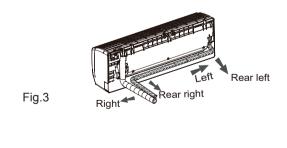
(1) Pay attention to dust prevention and take relevant safety measures when opening the hole.

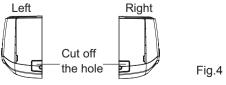
(2) The plastic expansion particles are not provided and should be bought locally.

#### 4. Outlet Pipe

(1) The pipe can be led out in the direction of right, rear right, left or rear left.(As show in Fig.3)

(2) When selecting leading out the pipe from left or right, please cut off the corresponding hole on the bottom case.(As show in Fig.4)





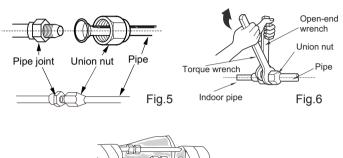
#### 5. Connect the Pipe of Indoor Unit

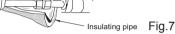
(1) Aim the pipe joint at the corresponding bellmouth.(As show in Fig.5)  $% \left( 1-\frac{1}{2}\right) =0$ 

(2) Pretightening the union nut with hand.

(3) Adjust the torque force by referring to the following sheet. Place the open-end wrench on the pipe joint and place the torque wrench on the union nut. Tighten the union nut with torque wrench.(As show in Fig.6)

(4) Wrap the indoor pipe and joint of connection pipe with insulating pipe, and then wrap it with tape.(As show in Fig.7)





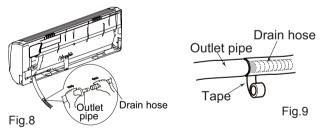
Refer to the following table for wrench moment of force:

Hex nut diameter(mm)	Tightening torque(N·m)
Ф6	15~20
Φ9.52	30~40
Φ12	45~55
Φ16	60~65
Ф19	70~75

#### 6. Install Drain Hose

(1) Connect the drain hose to the outlet pipe of indoor unit.(As show in Fig.8)

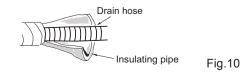
(2) Bind the joint with tape.(As show in Fig.9)



#### **⚠** Note:

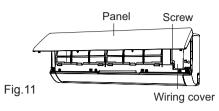
(1) Add insulating pipe in the indoor drain hose in order to prevent condensation.

(2) The plastic expansion particles are not provided. (As show in Fig.10)

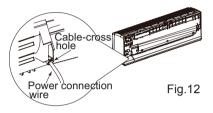


#### 7. Connect Wire of Indoor Unit

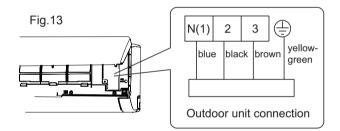
(1) Open the panel, remove the screw on the wiring cover and then take down the cover.(As show in Fig.11)



(2) Make the power connection wire go through the cable-cross hole at the back of indoor unit and then pull it out from the front side.(As show in Fig.12)



(3) Remove the wire clip; connect the power connection wiresignal control wire (only for cooling and heating unit) to the wiring terminal according to the color; tighten the screw and then fix the power connection wire with wire clip.(As show in Fig.13)



Note: The wiring connect is for reference only, please refer to the actual one.

(4) Put wiring cover back and then tighten the screw.

(5) Close the panel.

#### ▲ Note:

(1) All wires of indoor unit and outdoor unit should be connected by a professional.

(2) If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

(3) For the air conditioner with plug, the plug should be reachable after finishing installation.

(4) For the air conditioner without plug, an air switch must be installed in the line. The air switch should be all-pole parting and the contact parting distance should be more than 3mm.

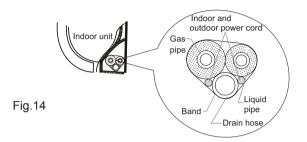
#### 8. Bind up Pipe

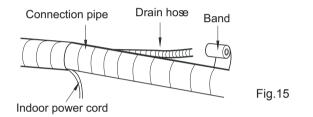
(1) Bind up the connection pipe, power cord and drain hose with the band.(As show in Fig.14)

(2) Reserve a certain length of drain hose and power cord for installation when binding them. When binding to a certain degree, separate the indoor power and then separate the drain hose.(As show in Fig.15)

(3) Bind them evenly.

(4) The liquid pipe and gas pipe should be bound separately at the end.





#### ▲ Note:

(1) The power cord and control wire cant be crossed or winding.

(2) The drain hose should be bound at the bottom.

#### 9. Hang the Indoor Unit

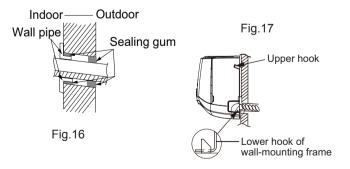
(1) Put the bound pipes in the wall pipe and then make them pass through the wall hole.

(2) Hang the indoor unit on the wall-mounting frame.

(3) Stuff the gap between pipes and wall hole with sealing gum.

(4) Fix the wall pipe.(As show in Fig.16)

(5) Check if the indoor unit is installed firmly and closed to the wall.(As show in Fig.17)



#### ▲ Note:

Do not bend the drain hose too excessively in order to prevent blocking.

## 8.6 Installation of Outdoor unit

## **1.** Fix the Support of Outdoor Unit(Select it according to the actual installation situation)

(1) Select installation location according to the house structure.(2) Fix the support of outdoor unit on the selected location with expansion screws.

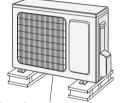
#### <u>∧</u> Note:

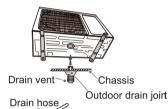
(1) Take sufficient protective measures when installing the outdoor unit.

(2) Make sure the support can withstand at least four times the unit weight.

(3) The outdoor unit should be installed at least 3cm above the floor in order to install drain joint.(As show in Fig.18)

(4) For the unit with cooling capacity of 2300W~5000W, 6 expansion screws are needed; for the unit with cooling capacity of 6000W~8000W, 8 expansion screws are needed; for the unit with cooling capacity of 10000W~16000W, 10 expansion screws are needed.





At least 3cm above the floor Fig.18

Fig.19

#### 2. Install Drain Joint(Only for cooling and heating unit)

(1) Connect the outdoor drain joint into the hole on the chassis.

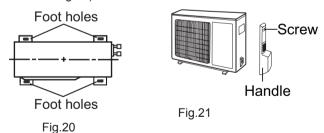
(2) Connect the drain hose into the drain vent.

(As show in Fig.19)

#### 3. Fix Outdoor Unit

(1) Place the outdoor unit on the support.

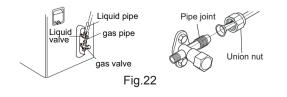
(2) Fix the foot holes of outdoor unit with bolts. (As show in Fig.20)



#### 4. Connect Indoor and Outdoor Pipes

(1) Remove the screw on the right handle of outdoor unit and then remove the handle.(As show in Fig.21)

(2) Remove the screw cap of valve and aim the pipe joint at the bellmouth of pipe.(As show in Fig.22)



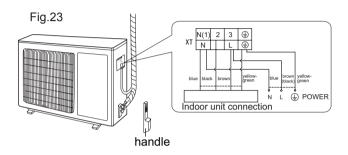
- (3) Pretightening the union nut with hand.
- (4) Tighten the union nut with torque wrench .

Refer to the following table for wrench moment of force:

Hex nut diameter(mm)	Tightening torque(N·m)
Ф6	15~20
Ф9.52	30~40
Φ12	45~55
Φ16	60~65
Ф19	70~75

#### 5. Connect Outdoor Electric Wire

(1) Remove the wire clip; connect the power connection wire and signal control wire (only for cooling and heating unit) to the wiring terminal according to the color; fix them with screws.(As show in Fig.23)



Note: the wiring connect is for reference only,please refer to the actual one.

(2) Fix the power connection wire and signal control wire with wire clip (only for cooling and heating unit).

#### A Note:

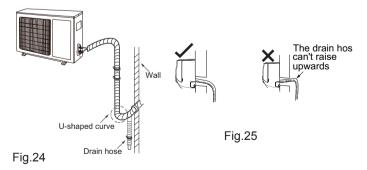
(1) After tightening the screw, pull the power cord slightly to check if it is firm.

(2) Never cut the power connection wire to prolong or shorten the distance.

#### 6. Neaten the Pipes

(1) The pipes should be placed along the wall, bent reasonably and hidden possibly. Min. semidiameter of bending the pipe is 10cm.

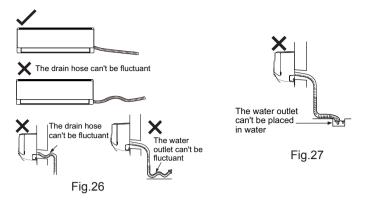
(2) If the outdoor unit is higher than the wall hole, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.(As show in Fig.24)



#### ▲ Note:

(1) The through-wall height of drain hose shouldnt be higher than the outlet pipe hole of indoor unit.(As show in Fig.25)(2) Slant the drain hose slightly downwards. The drain hose cant be curved, raised and fluctuant, etc.(As show in Fig.26)

(3) The water outlet cant be placed in water in order to drain smoothly.(As show in Fig.27)



# 8.7 Vacuum Pumping and Leak Detection

#### 1. Use Vacuum Pump

(1) Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant charging vent.

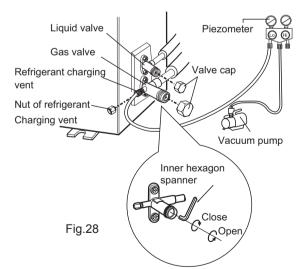
(2) Connect the charging hose of piezometer to the refrigerant charging vent of gas valve and then connect the other charging hose to the vacuum pump.

(3) Open the piezometer completely and operate for 10-15min to check if the pressure of piezometer remains in -0.1MPa.

(4) Close the vacuum pump and maintain this status for 1-2min to check if the pressure of piezometer remains in -0.1MPa. If the pressure decreases, there may be leakage.

(5) Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.

(6) Tighten the screw caps of valves and refrigerant charging vent.(As show in Fig.28)



#### 2. Leakage Detection

(1) With leakage detector:

Check if there is leakage with leakage detector.

(2) With soap water:

If leakage detector is not available, please use soap water for leakage detection. Apply soap water at the suspected position and keep the soap water for more than 3min. If there are air bubbles coming out of this position, theres a leakage.

# 8.8 Check after Installation and Test operation

#### 1. Check after Installation

Check according to the following requirement after finishing installation.

NO.	Items to be checked	Possible malfunction		
1	Has the unit been	The unit may drop, shake or		
	installed firmly?	emit noise.		
2	Have you done the	It may cause insufficient cooling		
2	refrigerant leakage test?	(heating) capacity.		
3	Is heat insulation of	It may cause condensation and		
	pipeline sufficient?	water dripping.		
4	Is water drained well?	It may cause condensation and water dripping.		
	Is the voltage of power			
5	supply according to the	It may cause malfunction or		
5	voltage marked on the	damage the parts.		
	nameplate?			
	Is electric wiring and	It may cause malfunction or		
6	pipeline installed	damage the parts.		
	correctly?	luanage the parts.		
7	Is the unit grounded	It may cause electric leakage.		
Ľ	securely?			
8	Does the power cord	It may cause malfunction or		
	follow the specification?	damage the parts.		
9	Is there any obstruction	It may cause insufficient cooling		
	in air inlet and air outlet?	(heating) capacity.		
	The dust and			
10	sundries caused	It may cause malfunction or		
	during installation are	damaging the parts.		
	removed?			
	The gas valve and liquid	It may cause insufficient cooling		
11	valve of connection pipe	(heating) capacity.		
	are open completely?			
	Is the inlet and outlet	It may cause insufficient cooling		
12	of piping hole been	(heating) capacity or waster		
	covered?	eletricity.		

#### 2. Test Operation

(1) Preparation of test operation

- The client approves the air conditioner installation.
- Specify the important notes for air conditioner to the client.(2) Method of test operation

• Put through the power, press ON/OFF button on the remote controller to start operation.

• Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.

 $\bullet$  If the ambient temperature is lower than 16  $^\circ\!{\rm C}$  , the air conditioner cant start cooling.

## 9. Maintenance 9.1 Error Code List

	Malfunction	Dual-8	Indicator E	Display (du	f Indoor Unit Iring blinking, ON 0.5s		
NO.	Name	Code Display	and OFF ( Operation Indicator	<u> </u>	Heating Indicator	A/C status	Possible Causes
1	High pressure protection of system	E1				During cooling and drying operation, except indoor fan operates, all loads stop operation. During heating operation, the complete unit stops.	Possible reasons: 1. Refrigerant was superabundant; 2. Poor heat exchange (including filth blockage of heat exchanger and bad radiating environment ); Ambient temperature is too high.
2	Antifreezing protection	E2				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates.	<ol> <li>Poor air-return in indoor unit;</li> <li>Fan speed is abnormal;</li> <li>Evaporator is dirty.</li> </ol>
3	System block or refrigerant leakage	E3				The Dual-8 Code Display will show E3 until the low pressure switch stop operation.	1.Low-pressure protection 2.Low-pressure protection of system 3.Low-pressure protection of compressor
4	High discharge temperature protection of compressor	E4				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	Please refer to the malfunction analysis (discharge protection, overload).
5	Overcurrent protection	E5				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	<ol> <li>Supply voltage is unstable;</li> <li>Supply voltage is too low and load is too high;</li> <li>Evaporator is dirty.</li> </ol>
6	Communi- cation Malfunction	E6					Refer to the corresponding malfunction analysis.
7	High temperature resistant protection	E8				During cooling operation: compressor will stop while indoor fan will operate. During heating operation, the complete unit stops.	Refer to the malfunction analysis (overload, high temperature resistant).
8	EEPROM malfunction	EE				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
9	Limit/ decrease frequency due to high temperature of module	EU				All loads operate normally, while operation frequency for compressor is decreased	Discharging after the complete unit is de-energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.
10	Malfunction protection of jumper cap	C5				Wireless remote receiver and button are effective, but can not dispose the related command	<ol> <li>No jumper cap insert on mainboard.</li> <li>Incorrect insert of jumper cap.</li> <li>Jumper cap damaged.</li> <li>Abnormal detecting circuit of mainboard.</li> </ol>

	1	Dis	play Metho	d of Indoo	r l Init		
		<u> </u>	Indicator E				
	Malfunction		blinking, C				
NO.	Name		0.5s)			A/C status	Possible Causes
	T turne		Operation	Cool	Heating		
			1	Indicator			
11	Gathering refrigerant	F0				When the outdoor unit receive signal of Gathering refrigerant ,the system will be forced to run under cooling mode for gathering refrigerant	Nominal cooling mode
12	Indoor ambient temperature sensor is open/short circuited	F1				During cooling and drying operation, indoor unit operates while other loads will stop; during heating operation, the complete unit will stop operation.	<ol> <li>Loosening or bad contact of indoor ambient temp. sensor and mainboard terminal.</li> <li>Components in mainboard fell down leads short circuit.</li> <li>Indoor ambient temp. sensor damaged.(check with sensor resistance value chart)</li> <li>Mainboard damaged.</li> </ol>
13	Indoor evaporator temperature sensor is open/short circuited	F2				AC stops operation once reaches the setting temperature. Cooling, drying: internal fan motor stops operation while other loads stop operation; heating: AC stop operation	<ol> <li>Loosening or bad contact of Indoor evaporator temp. sensor and mainboard terminal.</li> <li>Components on the mainboard fall down leads short circuit.</li> <li>Indoor evaporator temp. sensor damaged.(check temp. sensor value chart for testing)</li> <li>Mainboard damaged.</li> </ol>
14	Outdoor ambient temperature sensor is open/short circuited	F3				During cooling and drying operating, compressor stops while indoor fan operates; During heating operation, the complete unit will stop operation	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
15	Outdoor condenser temperature sensor is open/short circuited	F4				During cooling and drying operation, compressor stops while indoor fan will operate; During heating operation, the complete unit will stop operation.	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
16	Outdoor discharge temperature sensor is open/short circuited	F5				During cooling and drying operation, compressor will sop after operating for about 3 mins, while indoor fan will operate; During heating operation, the complete unit will stop after operating for about 3 mins.	<ol> <li>Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)</li> <li>The head of temperature sensor hasnt been inserted into the copper tube</li> </ol>
17	Limit/ decrease frequency due to overload	F6				All loads operate normally, while operation frequency for compressor is decreased	Refer to the malfunction analysis (overload, high temperature resistant)
18	Decrease frequency due to overcurrent	F8				All loads operate normally, while operation frequency for compressor is decreased	The input supply voltage is too low; System pressure is too high and overload

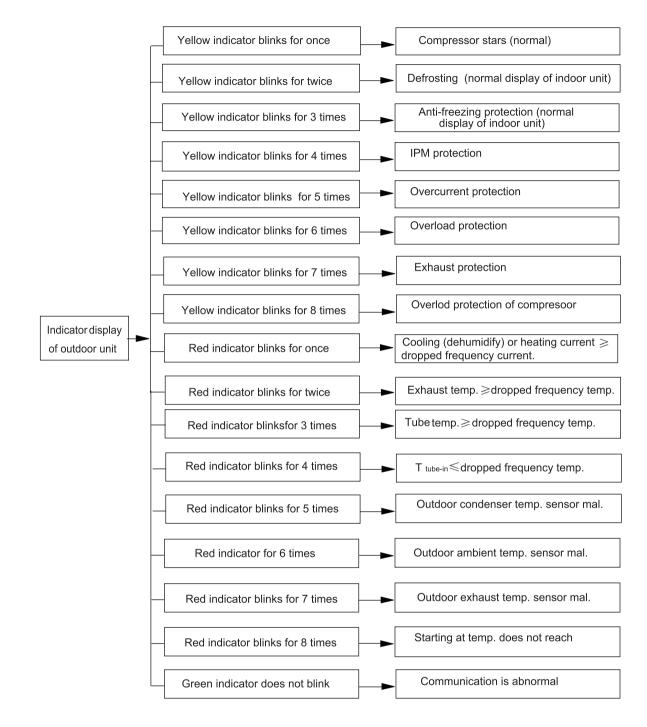
		Disp	olay Methoo	d of Indoo	r Unit		
			Indicator D	)isplay (du	iring		
	Malfunction	Dual-8	blinking, C	N 0.5s an	d OFF		Dessible Courses
NO.	Name	Code	0.5s)			A/C status	Possible Causes
		Display	Operation Indicator	Cool Indicator	Heating Indicator		
	Decrease						
19	frequency due to	F9				All loads operate normally, while operation frequency for	Overload or temperature is too high; Refrigerant is insufficient;
19	high air	19					Malfunction of electric expansion valve (EKV)
	discharge						
	Limit/						
20	decrease					All loads operate normally, while operation	Deer ein return in indeer unit er fen eneed is tee leur
20	frequency due to	FH				frequency for compressor is decreased	Poor air-return in indoor unit or fan speed is too low
	antifreezing						
							1. Measure the voltage of position L and N on wiring
							board (XT), if the voltage is higher than 265VAC, turn on the unit after the supply voltage is increased to the
21	Voltage for DC bus-bar	PH				while indoor fan will operate:	normal range.
	is too high						2.If the AC input is normal, measure the voltage of electrolytic capacitor C on control panel (AP1), if its
	5						normal, theres malfunction for the circuit, please replace
							the control panel (AP1)
							1. Measure the voltage of position L and N on wiring
							board (XT), if the voltage is higher than 150VAC,
	Voltage of					operation compressor will stop	turn on the unit after the supply voltage is increased to
22	DC bus-bar	PL				while indoor fan will operate;	the normal range. 2.If the AC input is normal, measure the voltage of
	is too low						electrolytic capacitor C on control panel (AP1), if its
						complete and the etep	normal, theres malfunction for the circuit, please replace
							the control panel (AP1)
	Compressor Min						
23	frequence in	P0					Showing during min. cooling or min. heating test
	test state						
	Compressor						
24	rated frequence in	P1					Showing during nominal cooling or nominal heating test
	test state						
	Compressor						
25	maximum frequence in	P2					Showing during max. cooling or max. heating test
	test state						

		Dis	play Metho	d of Indoo	r Unit		
NO.	Malfunction Name	Code	Indicator E blinking, C 0.5s) Operation Indicator	N 0.5s an	d OFF Heating	A/C status	Possible Causes
26	Compressor intermediate frequence in test state	P3	Indicator				Showing during middle cooling or middle heating test
27	Overcurrent protection of phase current for compressor	P5				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
28	Charging malfunction of capacitor	PU				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Refer to the part three—charging malfunction analysis of capacitor
29	Malfunction of module temperature sensor circuit	P7				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
30	Module high temperature protection	P8				During cooling operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	After the complete unit is de-energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.
31	Overload protection for compressor	H3				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	<ol> <li>Wiring terminal OVC-COMP is loosened. In normal state, the resistance for this terminal should be less than 10hm.</li> <li>Refer to the malfunction analysis ( discharge protection, overload)</li> </ol>
32	IPM protection	H5				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
33	Malfunction of zero-cross detection circuit	U8				The complete unit stops	1.Power supply is abnormal; 2.Detection circuit of indoor control mainboard is abnormal.

		Dis	play Metho	d of Indoo	r Unit		
NO.	Malfunction Name	Code	Indicator E blinking, C 0.5s) Operation	ON 0.5s an	d OFF Heating	A/C status	Possible Causes
			Indicator	Indicator	Indicator		4. Ded eartest of DO sector
34	Internal motor (fan motor) do not operate	H6				Internal fan motor, external fan motor, compressor and electric heater stop operation,guide louver stops at present location.	<ol> <li>Bad contact of DC motor feedback terminal.</li> <li>Bad contact of DC motor control end.</li> <li>Fan motor is stalling.</li> <li>Motor malfunction.</li> <li>Malfunction of mainboard rev detecting circuit.</li> </ol>
35	Desynchro- nizing of compressor	H7				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
36	Outdoor DC fan motor malfunction	L3				Outdoor DC fan motor malfunction lead to compressor stop operation,	DC fan motor malfunction or system blocked or the connector loosed
37	power protection	L9				compressor stop operation and Outdoor fan motor will stop 30s latter , 3 minutes latter fan motor and compressor will restart	To protect the electronical components when detect high power
38	Indoor unit and outdoor unit doesnt match	LP				compressor and Outdoor fan motor cant work	Indoor unit and outdoor unit doesnt match
39	Failure start- up	LC				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis
40	Normal communica- tion						
41	Defrosting				(	Defrosting will occur in heating mode. Compressor will operate while indoor fan will stop	Its the normal state
42	PFC protection	HC				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Replace outdoor control panel AP1 or Reactor

		Dist	blay Method	d of Indooi	r Unit		
NO.	Malfunction Name	Dual-8 Code	Indicator E blinking, C 0.5s) Operation	Display (du DN 0.5s an	iring d OFF Heating	A/C status	Possible Causes
43	Malfunction of phase current detection circuit for compressor	U1				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
44	Malfunction of voltage dropping for DC bus-bar	U3				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Supply voltage is unstable
45	Malfunction of complete units current detection	U5				During cooling and drying operation, the compressor will stop while indoor fan will operate; During heating operating, the complete unit will stop operation.	Theres circuit malfunction on outdoor units control panel AP1, please replace the outdoor units control panel AP1.
46	The four-way valve is abnormal	U7				If this malfunction occurs during heating operation, the complete unit will stop operation.	<ol> <li>Supply voltage is lower than AC175V;</li> <li>Wiring terminal 4V is loosened or broken;</li> <li>4V is damaged, please replace 4V.</li> </ol>
47	Frequency limiting (power)						
48	Compressor is open- circuited						
49	The temperature for turning on the unit is reached						
50	Frequency limiting (module temperature)						
51	Malfunction of detecting plate(WIFI)	JF					

If malfunction occurs, corresponding code will display and the unit will resume normal until protection or malfunction disappears.



#### Analysis or processing of some of the malfunction display:

#### 1. Compressor discharge protection

Possible causes: shortage of refrigerant; blockage of air filter; poor ventilation or air flow short pass for condenser; the system has noncondensing gas (such as air, water etc.); blockage of capillary assy (including filter); leakage inside four-way valve causes incorrect operation; malfunction of compressor; malfunction of protection relay; malfunction of discharge sensor; outdoor temperature too high.

Processing method: refer to the malfunction analysis in the above section.

#### 2. Low voltage overcurrent protection

Possible cause: Sudden drop of supply voltage.

#### 3.

Processing method: Check if communication signal cable is connected reliably.

#### 4. Sensor open or short circuit

Processing method: Check whether sensor is normal, connected with the corre sponding position on the controller and if damage of lead wire is found.

#### 5. Compressor over load protection

Possible causes: insufficient or too much refrigrant; blockage of capillary and increase of suction temp.; improper running of compressor, burning in or stuck of bearing, damage of discharge valve; malfunction of protector.

Processing method: adjust refrigerant amount; replace the capillary; replace the compressor; use universal meter to check if the contactor of compress or is fine when it is not overheated, if not replace the protector.

#### 6. System malfunction

i.e.overload protection.When tube temperature(Check the temperature of outdoor heat exchanger when cooling and check the temperature of indoor heat exchanger when heating) is too high, protection will be activated.

Possible causes: Outdoor temperature is too high when cooling; insufficient outdoor air circulation; refrigerant flow malfunction.

please refer to the malfunction analysis in the previous section for handling method .

#### 7. IPM module protection

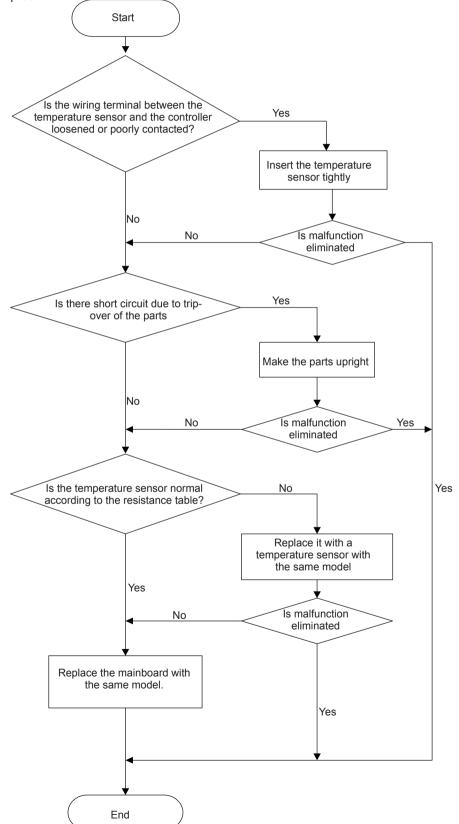
Processing method:Once the module malfunction happens, if it persists for a long time and can not be selfcanceled, cut off the power and turn off the unit, and then re-energize the unit again after about 10 min. After repeating the procedure for sever times, if the malfunction still exists, replace the module.

## 9.2 Procedure of Troubleshooting

#### 1. Malfunction of Temperature Sensor F1, F2

Main detection points:

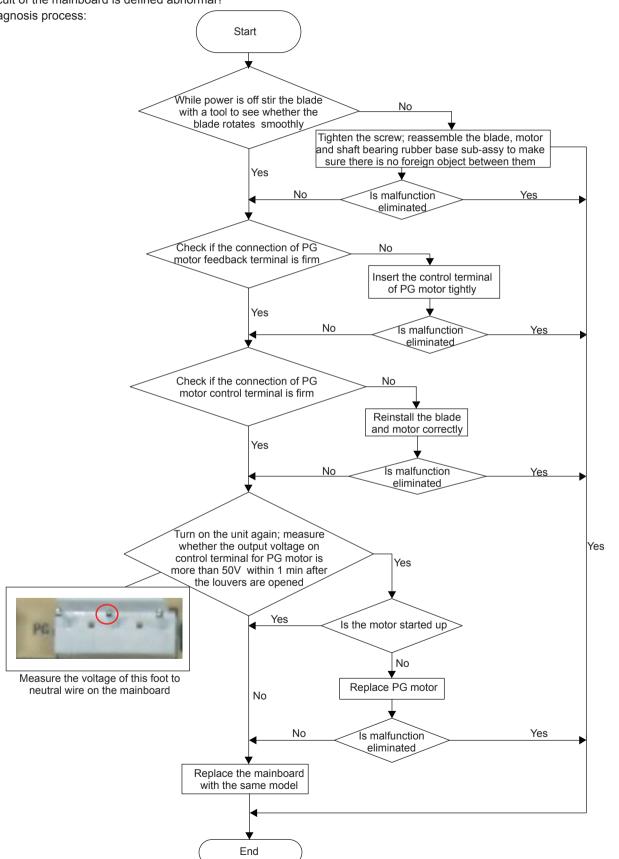
- Is the wiring terminal between the temperature sensor and the controller loosened or poorly contacted?
- Is there short circuit due to trip-over of the parts?
- Is the temperature sensor broken?
- Is mainboard broken?



#### 2. Malfunction of Blocked Protection of IDU Fan Motor H6

Main detection points:

- SmoothlyIs the control terminal of PG motor connected tightly?
- SmoothlyIs the feedback interface of PG motor connected tightly?
- The fan motor can't operate?
- The motor is broken?
- Detectioncircuit of the mainboard is defined abnormal?

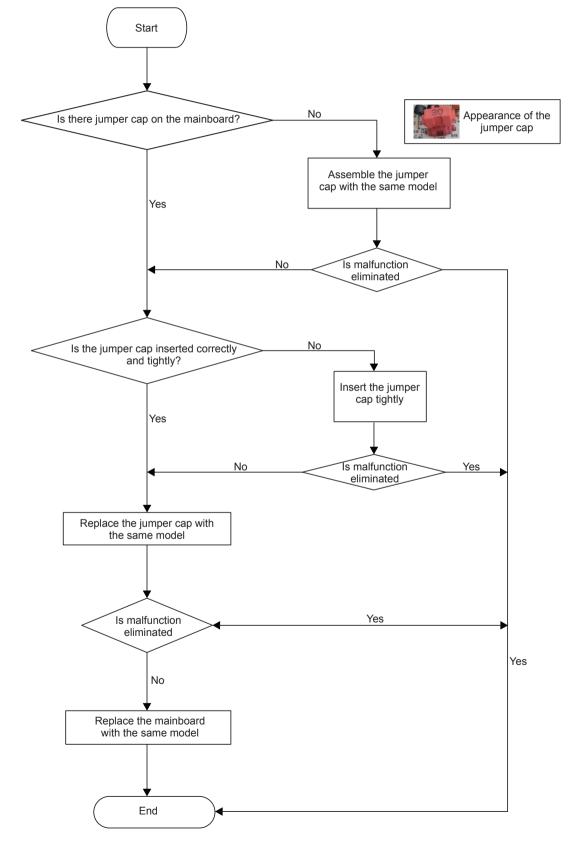


#### 3. Malfunction of Protection of Jumper Cap C5

Main detection points:

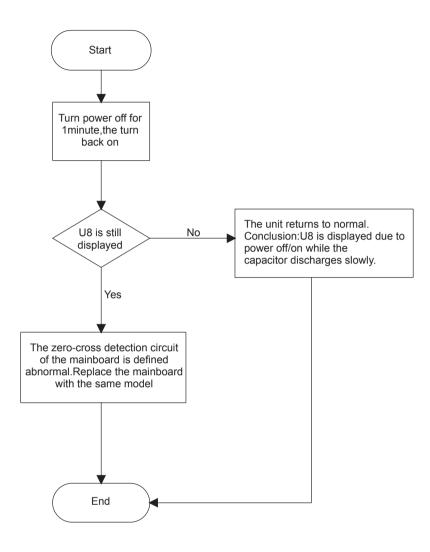
- Is there jumper cap on the mainboard?
- Is the jumper cap inserted correctly and tightly?
- The jumper is broken?
- The motor is broken?

• Detection circuit of the mainboard is defined abnormal?

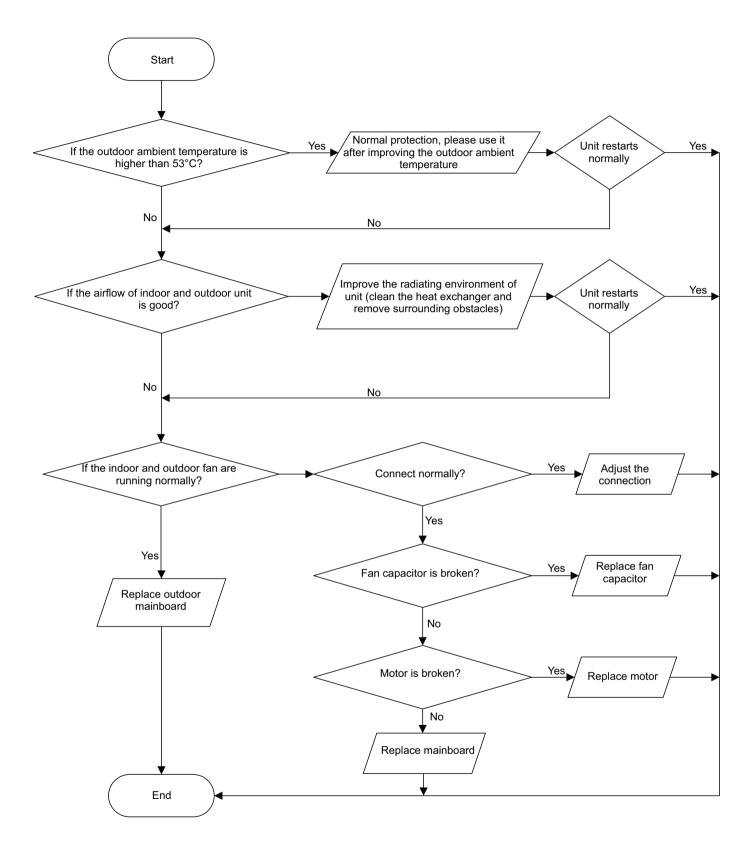


**4. Malfunction of Zero-crossing Inspection Circuit Malfunction of the IDU Fan Motor U8** Main detection points:

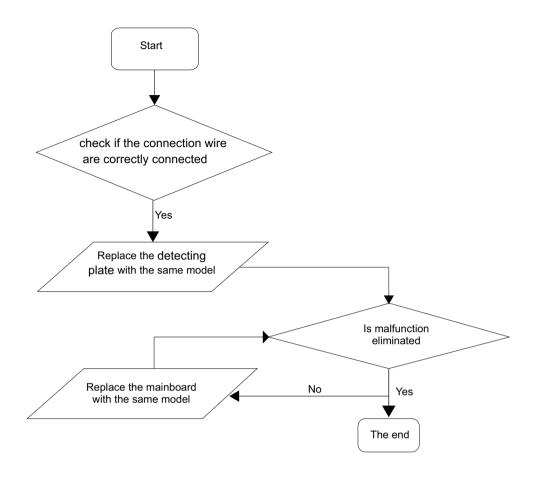
- Instant energization afte de-energization while the capacitordischarges slowly?
- The zero-cross detectioncircuit of the mainboard is defined abnormal?



5. High Temperature and Overload Protection (AP1 below means control board of outdoor unit) E8



6. Malfunction of detecting plate(WIFI) JF



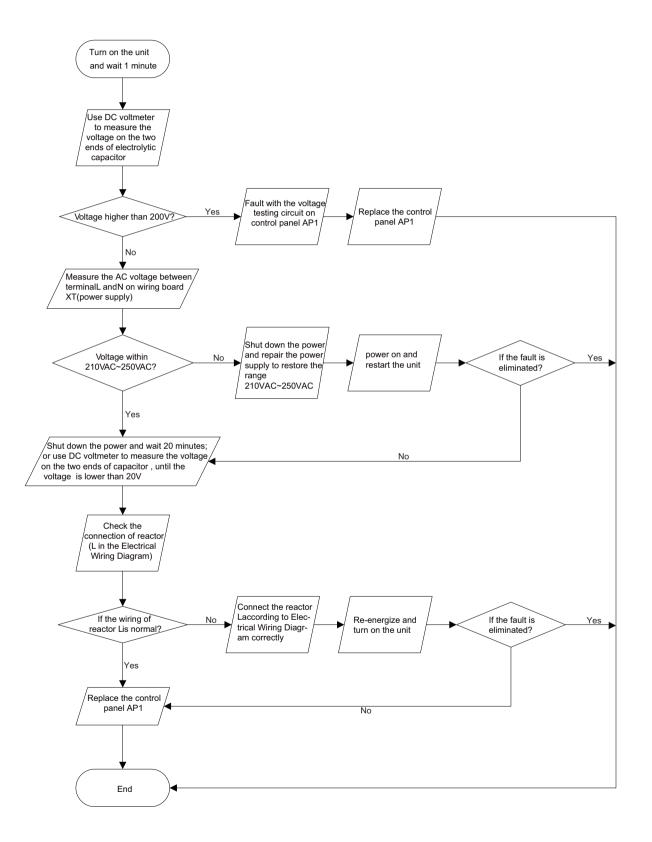
#### Outdoor unit:

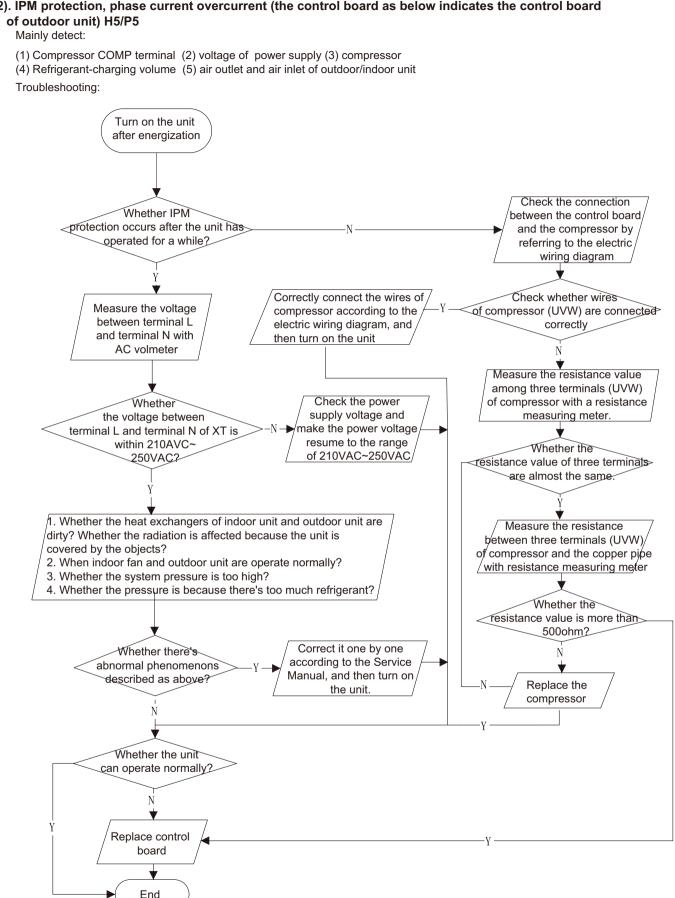
(1) Capacitor charge fault (Fault with outdoor unit) (AP1 below refers to the outdoor control panel) Main Check Points:

•Use AC voltmeter to check if the voltage between terminal L and N on the wiring board is within 210VAC~240VAC.

•Is the reactor (L) correctly connected? Is the connection loose or fallen? Is the reactor (L) damaged?

Fault diagnosis process:





## (2). IPM protection, phase current overcurrent (the control board as below indicates the control board

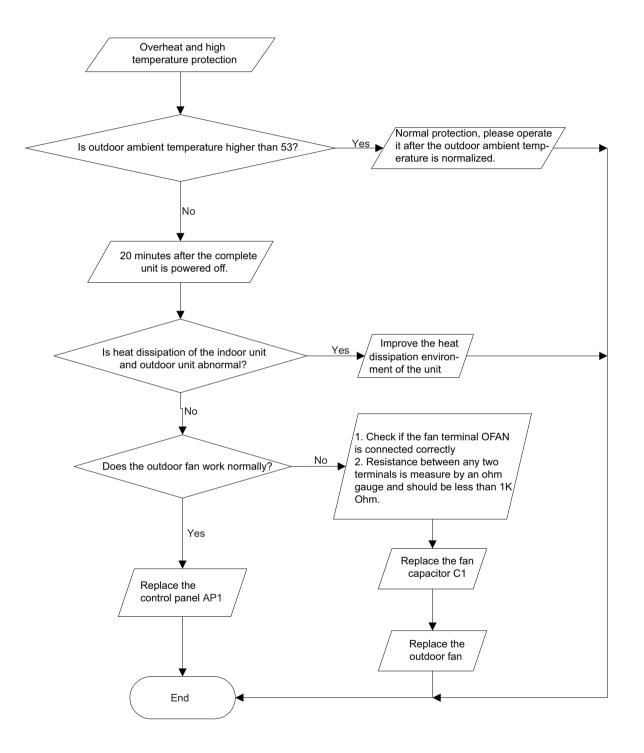
(3) High temperature and overload protection diagnosis (AP1 hereinafter refers to the control board of the outdoor unit) Mainly detect:

•Is outdoor ambient temperature in normal range?

•Are the outdoor and indoor fans operating normally?

•Is the heat dissipation environment inside and outside the unit good?

Fault diagnosis process:



#### (4) Start-up failure (following AP1 for outdoor unit control board)

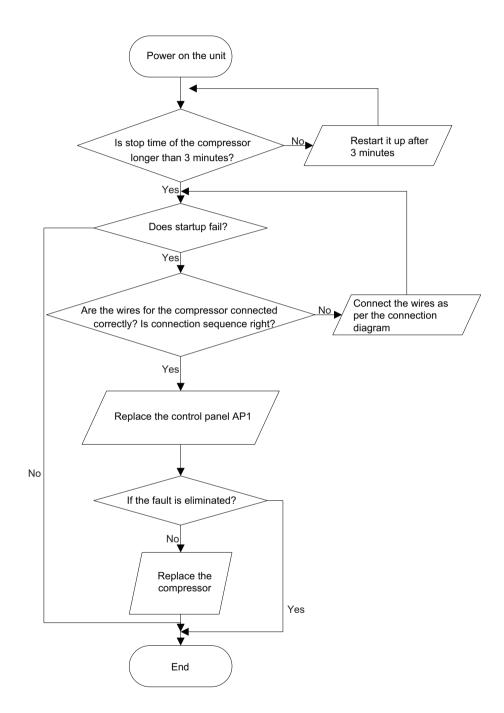
Mainly detect:

•Whether the compressor wiring is connected correct?

•Is compressor broken?

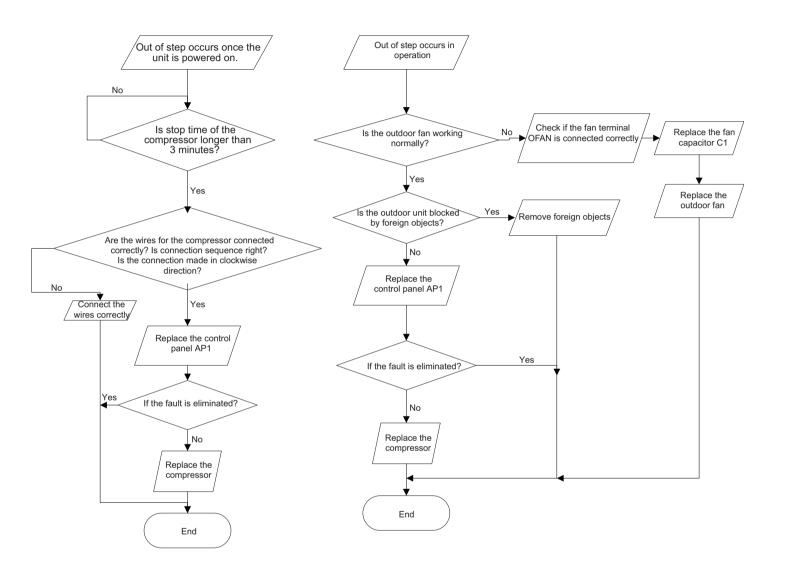
•Is time for compressor stopping enough?

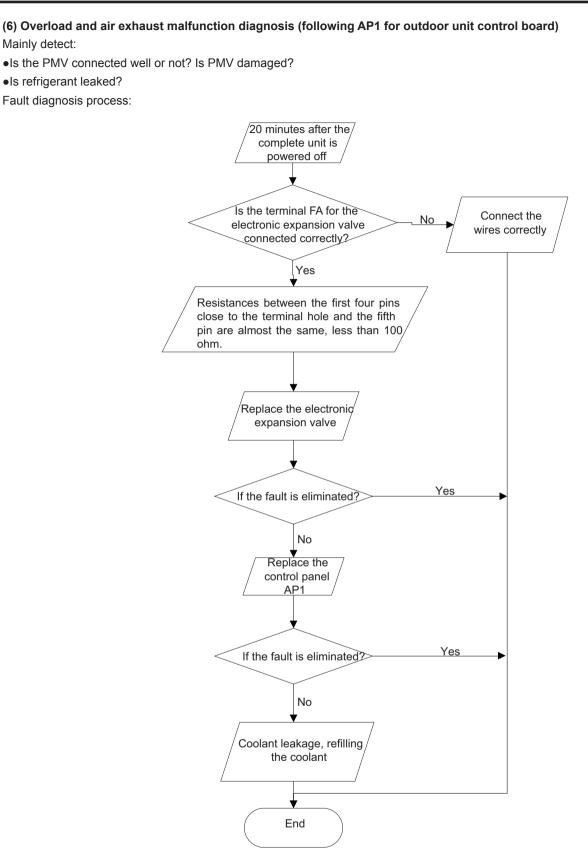
Fault diagnosis process:



(5) Out of step diagnosis for the compressor (AP1 hereinafter refers to the control board of the outdoor unit) Mainly detect:

- •Is the system pressure too high?
- Is the input voltage too low?
- Fault diagnosis process:





#### Installation and Maintenance

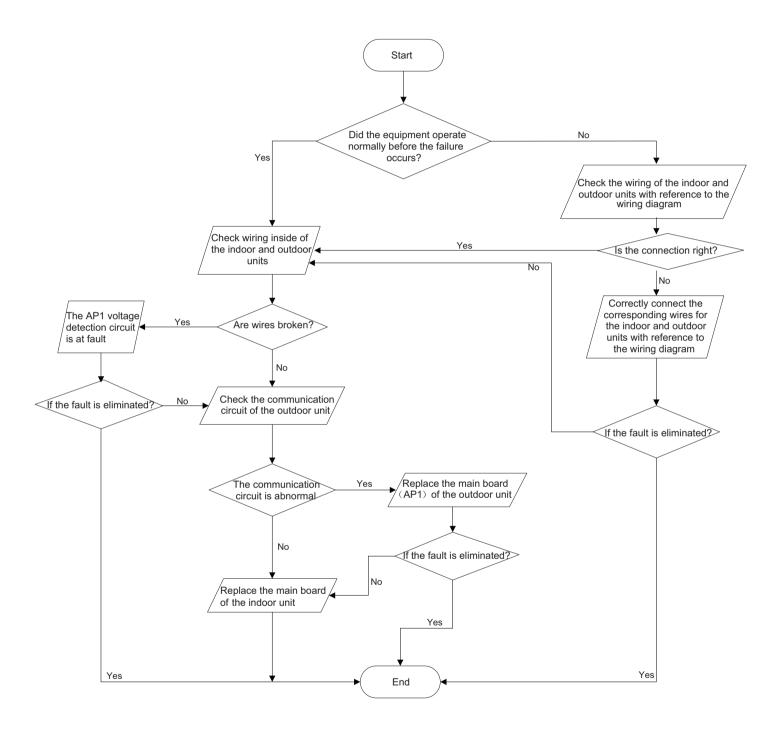
#### (7) Communication malfunction: (following AP1 for outdoor unit control board)

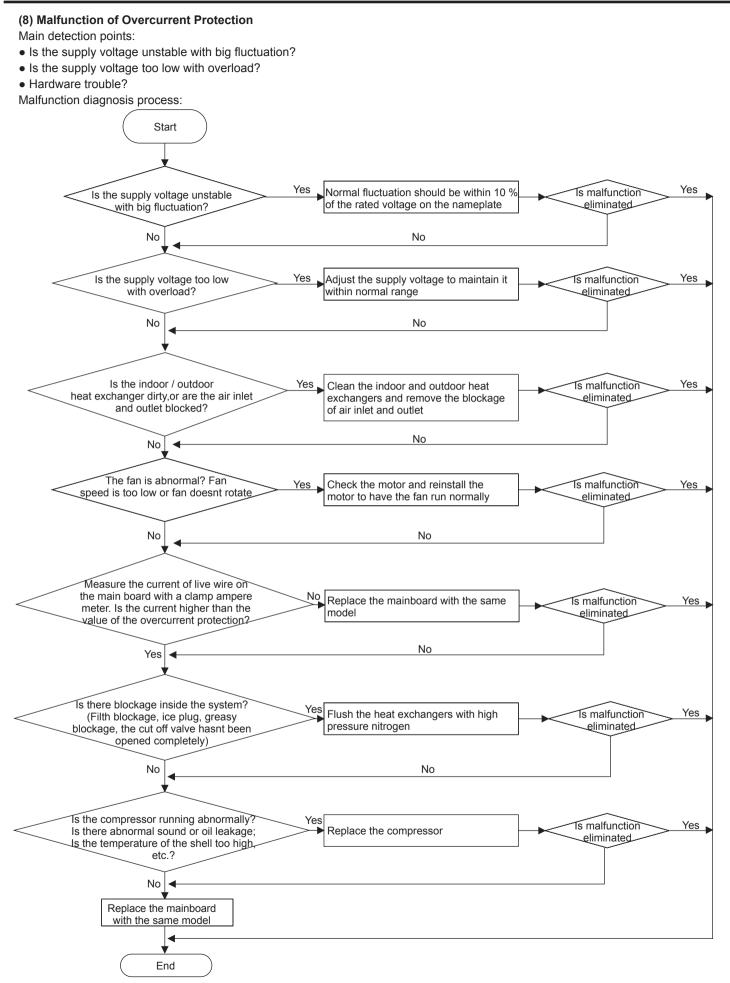
Mainly detect:

• Is there any damage for the indoor unit mainboard communication circuit? Is communication circuit damaged?

•Detect the indoor and outdoor units connection wire and indoor and outdoor units inside wiring is connect well or not, if is there any damage?

Fault diagnosis process:





## 9.3 Maintenance method for normal malfunction

### 1. Air Conditioner Cant be Started Up

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
	After energization, operation indicator isnt bright and the buzzer cant give out sound	Confirm whether its due to power failure. If yes, wait for power recovery. If not, check power supply circuit and make sure the power plug is connected well.
Wrong wire connection between indoor unit and outdoor unit, or poor connection for wiring terminals	onder normal power supply circumstances,	Check the circuit according to circuit diagram and connect wires correctly. Make sure all wiring terminals are connected firmly
Electric leakage for air conditioner	After energization, room circuit breaker trips off at once	Make sure the air conditioner is grounded reliably Make sure wires of air conditioner is connected correctly Check the wiring inside air conditioner. Check whether the insulation layer of power cord is damaged; if yes, place the power cord.
Model selection for air switch is improper	After energization, air switch trips off	Select proper air switch
Malfunction of remote controller	While no display on remote controller or humons	Replace batteries for remote controller Repair or replace remote controller

#### 2. Poor Cooling (Heating) for Air Conditioner

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Set temperature is improper	Observe the set temperature on remote controller	Adjust the set temperature
Rotation speed of the IDU fan motor is set too low	Small wind blow	Set the fan speed at high or medium
Filter of indoor unit is blocked	Check the filter to see its blocked	Clean the filter
Installation position for indoor unit and outdoor unit is improper	Check whether the installation postion is proper according to installation requirement for air conditioner	Adjust the installation position, and install the rainproof and sunproof for outdoor unit
Refrigerant is leaking	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Units pressure is much lower than regulated range	Find out the leakage causes and deal with it. Add refrigerant.
Malfunction of 4-way valve	Blow cold wind during heating	Replace the 4-way valve
Malfunction of capillary	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Unitt pressure is much lower than regulated range. If refrigerant isnt leaking, part of capillary is blocked	Replace the capillary
Flow volume of valve is insufficient	The pressure of valves is much lower than that stated in the specification	Open the valve completely
Malfunction of horizontal louver	Horizontal louver cant swing	Refer to point 3 of maintenance method for details
Malfunction of the IDU fan motor	The IDU fan motor cant operate	Refer to troubleshooting for H6 for maintenance method in details
Malfunction of the ODU fan motor	The ODU fan motor cant operate	Refer to point 4 of maintenance method for details
Malfunction of compressor	Compressor cant operate	Refer to point 5 of maintenance method for details

#### 3. Horizontal Louver Cant Swing

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Wrong wire connection, or poor connection	diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Stepping motor is damaged	Stepping motor cant operate	Repair or replace stepping motor
Main board is damaged	Others are all normal, while horizontal louver cant operate	Replace the main board with the same model

#### 4. ODU Fan Motor Cant Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
	check the winng status according to circuit	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Capacity of the ODU fan motor is damaged	Measure the capacity of fan capacitor with an universal meter and find that the capacity is out of the deviation range indicated on the nameplate of fan capacitor.	
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Motor of outdoor unit is damaged		Change compressor oil and refrigerant. If no better, replace the compressor with a new one

#### 5. Compressor Cant Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Wrong wire connection, or poor connection	diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
	Measure the capacity of fan capacitor with an universal meter and find that the capacity is out of the deviation range indicated on the nameplate of fan capacitor.	
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Coil of compressor is burnt out	Use universal meter to measure the resistance between compressor terminals and its 0	Repair or replace compressor
Cylinder of compressor is blocked	Compressor cant operate	Repair or replace compressor

#### 6. Air Conditioner is Leaking

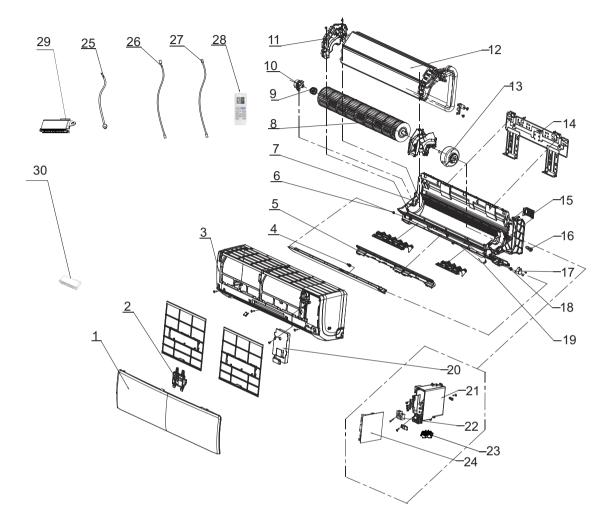
Possible causes	Discriminating method (air conditioner status)	Troubleshooting	
Drain pipe is blocked	Water leaking from indoor unit	Eliminate the foreign objects inside the drain	
		pipe	
Drain pipe is broken	Water leaking from drain pipe	Replace drain pipe	
	Water leaking from the pipe connection place of indoor unit	Wrap it again and bundle it tightly	

#### 7. Abnormal Sound and Vibration

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
When turn on or turn off the unit, the panel and other parts will expand and theres abnormal sound	Theres the sound of "PAPA"	Normal phenomenon. Abnormal sound will disappear after a few minutes.
When turn on or turn off the unit, theres abnormal sound due to flow of refrigerant inside air conditioner	Water-running sound can be heard	Normal phenomenon. Abnormal sound will disappear after a few minutes.
Foreign objects inside the indoor unit or therere parts touching together inside the indoor unit	Theres abnormal sound fro indoor unit	Remove foreign objects. Adjust all parts position of indoor unit, tighten screws and stick damping plaster between connected parts
Foreign objects inside the outdoor unit or therere parts touching together inside the outdoor unit	Theres abnormal sound fro outdoor unit	Remove foreign objects. Adjust all parts position of outdoor unit, tighten screws and stick damping plaster between connected parts
-	During heating, the way valve has abnormal electromagnetic sound	Replace magnetic coil
Abnormal shake of compressor	Outdoor unit gives out abnormal sound	Adjust the support foot mat of compressor, tighten the bolts
Abnormal sound inside the compressor	Abnormal sound inside the compressor	If add too much refrigerant during maintenance, please reduce refrigerant properly. Replace compressor for other circumstances.

## **10. Exploded View and Parts List**

## 10.1 Indoor Unit



The component picture is only for reference; please refer to the actual product.

	Description	Part Code			
NO.		GWH09AAB-K6DNA3A/I	GWH12AAB-K6DNA3A/I	GWH09AAB-K6DNA5A/I	Qty
	Product Code	CB478N00200	CB478N00100	CB488N00800	
1	Front Panel	200003000110T	200003000110T	200003000117	1
2	Display Board	300001000041	300001000041	300001000041	1
3	Front Case	20000200000701	20000200000701	20000200000701	1
4	Axile Bush	10542036	10542036	10542036	1
5	Helicoid Tongue	200006000002	200006000002	200006000002	1
6	Left Axile Bush	10512037	10512037	10512037	1
7	Rear Case assy	000001000004	000001000004	000001000004	1
8	Cross Flow Fan	10352066	10352066	10352066	1
9	O-Gasket sub-assy of Bearing	7651205102	7651205102	7651205102	1
10	Ring of Bearing	26152022	26152022	26152022	1
11	Evaporator Support	200025000003	200025000003	200025000003	1
12	Evaporator Assy	011001000388	011001000388	011001000388	1
13	Fan Motor	150120874	150120874	150120874	1
14	Wall Mounting Frame Sub-assy	017211000005	017211000005	017211000005	1
15	Connecting pipe clamp	200017000001	200017000001	200017000001	1
16	Rubber Plug (Water Tray)	76712012	76712012	76712012	1
17	Stepping Motor	1521210811	1521210811	1521210811	1
18	Crank	73012005	73012005	73012005	1
19	Drainage Hose	0523001408	0523001408	0523001408	1
20	Electric Box Cover2	200082000005	200082000005	200082000005	1
21	Electric Box Assy	100002002361	100002001763	100002002361	1
22	Terminal Board	420111041	420111041	420111041	1
23	Jumper	4202021906	4202021908	4202021906	1
24	Main Board	300002000346	300002000346	300002000346	1
25	Power Cord	1	1	1	/
26	Connecting Cable	/	/	/	/
27	Connecting Cable	4002052317	4002052317	4002052317	0
28	Remote Controller	305001000009	305001000009	305001000009	1
29	Cold Plasma Generator	1114001602	1114001602	1114001602	1
30	Detecting plate(WIFI)	30110144	30110144	30110144	1

	Description –	Part Code		
NO.		GWH09AAB-K6DNA4A/I	GWH12AAB-K6DNA5A/I	Qty
	Product Code	CB479N00800	CB488N00900	7
1	Front Panel	200003000101T	200003000117T01	1
2	Display Board	300001000041	300001000041	1
3	Front Case	20000200000701	20000200000701	1
4	Axile Bush	10542036	10542036	1
5	Helicoid Tongue	200006000002	200006000002	1
6	Left Axile Bush	10512037	10512037	1
7	Rear Case assy	000001000004	000001000004	1
8	Cross Flow Fan	10352066	10352066	1
9	O-Gasket sub-assy of Bearing	7651205102	7651205102	1
10	Ring of Bearing	26152022	26152022	1
11	Evaporator Support	200025000003	200025000003	1
12	Evaporator Assy	011001000388	011001000388	1
13	Fan Motor	150120874	150120874	1
14	Wall Mounting Frame Sub-assy	017211000005	017211000005	1
15	Connecting pipe clamp	200017000001	200017000001	1
16	Rubber Plug (Water Tray)	76712012	76712012	1
17	Stepping Motor	1521210811	1521210811	1
18	Crank	73012005	73012005	1
19	Drainage Hose	0523001408	0523001408	1
20	Electric Box Cover2	200082000005	200082000005	1
21	Electric Box Assy	100002002361	100002001763	1
22	Terminal Board	420111041	420111041	1
23	Jumper	4202021906	4202021908	1
24	Main Board	300002000346	300002000346	1
25	Power Cord	/	/	/
26	Connecting Cable	/	/	/
27	Connecting Cable	4002052317	4002052317	0
28	Remote Controller	305001000009	305001000009	1
29	Cold Plasma Generator	1114001602	1114001602	1
30	Detecting plate(WIFI)	30110144	30110144	1

	Description -	Part Code		
NO.		GWH09AAB-K6DNA1B/I	GWH09AAB-K6DNA2B/I	Qty
	Product Code	CB476N01400	CB477N00900	
1	Front Panel	20000300002001T	20000300005901T	1
2	Display Board	300001000037	300001000037	1
3	Front Case	20000200000701	20000200000701	1
4	Axile Bush	10542036	10542036	1
5	Helicoid Tongue	200006000002	200006000002	1
6	Left Axile Bush	10512037	10512037	1
7	Rear Case assy	000001000004	000001000004	1
8	Cross Flow Fan	10352066	10352066	1
9	O-Gasket sub-assy of Bearing	7651205102	7651205102	1
10	Ring of Bearing	26152022	26152022	1
11	Evaporator Support	200025000003	200025000003	1
12	Evaporator Assy	011001000388	011001000388	1
13	Fan Motor	150120874	150120874	1
14	Wall Mounting Frame Sub-assy	017211000005	017211000005	1
15	Connecting pipe clamp	200017000001	200017000001	1
16	Rubber Plug (Water Tray)	76712012	76712012	1
17	Stepping Motor	1521210811	1521210811	1
18	Crank	73012005	73012005	1
19	Drainage Hose	0523001408	0523001408	1
20	Electric Box Cover2	200082000005	200082000005	1
21	Electric Box Assy	100002061316	100002061316	1
22	Terminal Board	420111041	420111041	1
23	Jumper	4202021906	4202021906	1
24	Main Board	300002000346	300002000346	1
25	Power Cord	/	/	/
26	Connecting Cable	/	1	/
27	Connecting Cable	4002052317	4002052317	0
28	Remote Controller	305001000117	305001000117	1
29	Cold Plasma Generator	1114001602	1114001602	1
30	Detecting plate(WIFI)	30110144	30110144	1

	Description	Part Code			
NO.	Description	GWH12AAB-K6DNA4A/I	GWH09AAB-K6DNA1A/I	GWH12AAB-K6DNA1A/I	Qty
	Product Code	CB479N00500	CB476N00901	CB476N00302	
1	Front Panel	000003000113	20000300002001T	20000300002001T	1
2	Display Board	300001000041	300001000037	300001000037	1
3	Front Case	20000200000701	20000200000701	20000200000701	1
4	Axile Bush	10542036	10542036	10542036	1
5	Helicoid Tongue	200006000002	200006000002	200006000002	1
6	Left Axile Bush	10512037	10512037	10512037	1
7	Rear Case assy	000001000004	000001000004	000001000004	1
8	Cross Flow Fan	10352066	10352066	10352066	1
9	O-Gasket sub-assy of Bearing	7651205102	7651205102	7651205102	1
10	Ring of Bearing	26152022	26152022	26152022	1
11	Evaporator Support	200025000003	200025000003	200025000003	1
12	Evaporator Assy	011001000388	011001000498	011001000498	1
13	Fan Motor	150120874	150120874	150120874	1
14	Wall Mounting Frame Sub-assy	017211000005	017211000005	017211000005	1
15	Connecting pipe clamp	200017000001	200017000001	200017000001	1
16	Rubber Plug (Water Tray)	76712012	76712012	76712012	1
17	Stepping Motor	1521210811	1521210811	1521210811	1
18	Crank	73012005	73012005	73012005	1
19	Drainage Hose	0523001408	0523001408	0523001408	1
20	Electric Box Cover2	200082000005	200082000005	200082000005	1
21	Electric Box Assy	100002001763	100002060841	100002060848	1
22	Terminal Board	420111041	420111041	420111041	1
23	Jumper	4202021908	4202021906	4202021908	1
24	Main Board	300002000346	300002000486	300002000486	1
25	Power Cord	1	1	/	/
26	Connecting Cable	1	1	1	/
27	Connecting Cable	4002052317	4002052317	4002052317	0
28	Remote Controller	305001000117	305001000117	305001000117	1
29	Cold Plasma Generator	1114001602	1	/	1
30	Detecting plate(WIFI)	30110144	30110144	30110144	1

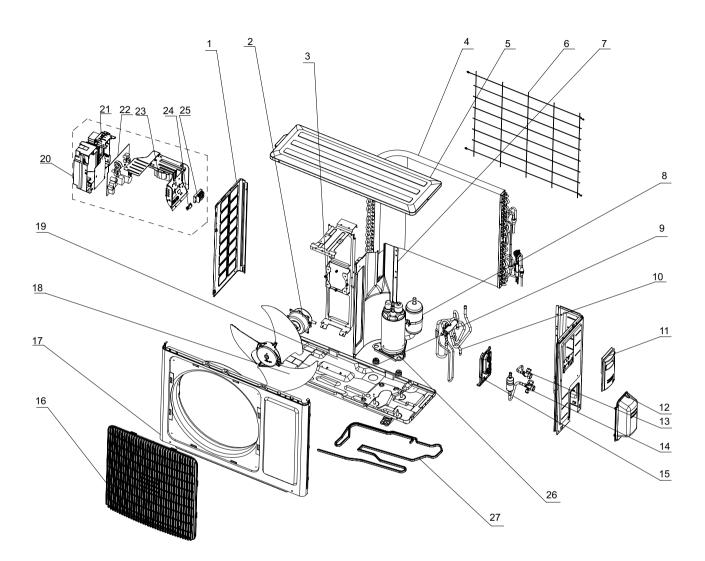
	Description –	Part Code		
NO.		GWH09AAB-K6DNA4A/I	GWH12AAB-K6DNA4A/I	Qty
	Product Code	CB479N00801	CB479N00501	
1	Front Panel	200003000101T	200003000101T	1
2	Display Board	300001000041	300001000041	1
3	Front Case	20000200000701	20000200000701	1
4	Axile Bush	10542036	10542036	1
5	Helicoid Tongue	200006000002	200006000002	1
6	Left Axile Bush	10512037	10512037	1
7	Rear Case assy	000001000004	000001000004	1
8	Cross Flow Fan	10352066	10352066	1
9	O-Gasket sub-assy of Bearing	7651205102	7651205102	1
10	Ring of Bearing	26152022	26152022	1
11	Evaporator Support	200025000003	200025000003	1
12	Evaporator Assy	011001000498	011001000498	1
13	Fan Motor	150120874	150120874	1
14	Wall Mounting Frame Sub-assy	017211000005	017211000005	1
15	Connecting pipe clamp	200017000001	200017000001	1
16	Rubber Plug (Water Tray)	76712012	76712012	1
17	Stepping Motor	1521210811	1521210811	1
18	Crank	73012005	73012005	1
19	Drainage Hose	0523001408	0523001408	1
20	Electric Box Cover2	200082000005	200082000005	1
21	Electric Box Assy	100002003085	100002002986	1
22	Terminal Board	420111041	420111041	1
23	Jumper	4202021906	4202021908	1
24	Main Board	300002000486	300002000486	1
25	Power Cord	/	<i>I</i>	/
26	Connecting Cable	/	1	/
27	Connecting Cable	4002052317	4002052317	0
28	Remote Controller	305001000117	305001000117	1
29	Cold Plasma Generator	/	/	/
30	Detecting plate(WIFI)	30110144	30110144	1

	Description -	Part Code		
NO.		GWH09AAB-K6DNA2A/I	GWH12AAB-K6DNA2A/I	Qty
	Product Code	CB477N01500	CB477N01600	
1	Front Panel	20000300005901T	20000300005901T	1
2	Display Board	300001000037	300001000037	1
3	Front Case	20000200000701	20000200000701	1
4	Axile Bush	10542036	10542036	1
5	Helicoid Tongue	200006000002	200006000002	1
6	Left Axile Bush	10512037	10512037	1
7	Rear Case assy	000001000004	000001000004	1
8	Cross Flow Fan	10352066	10352066	1
9	O-Gasket sub-assy of Bearing	76512051	76512051	1
10	Ring of Bearing	26152022	26152022	1
11	Evaporator Support	200025000003	200025000003	1
12	Evaporator Assy	011001000498	011001000498	1
13	Fan Motor	150120874	150120874	1
14	Wall Mounting Frame Sub-assy	017211000005	017211000005	1
15	Connecting pipe clamp	200017000001	200017000001	1
16	Rubber Plug (Water Tray)	76712012	76712012	1
17	Stepping Motor	1521210811	1521210811	1
18	Crank	73012005	73012005	1
19	Drainage Hose	0523001408	0523001408	1
20	Electric Box Cover2	200082000005	200082000005	1
21	Electric Box Assy	100002060841	100002060848	1
22	Terminal Board	420111041	420111041	1
23	Jumper	4202021906	4202021908	1
24	Main Board	300002000486	300002000486	1
25	Power Cord	1	/	/
26	Connecting Cable	/	/	/
27	Connecting Cable	4002052317	4002052317	0
28	Remote Controller	305001000117	305001000117	1
29	Cold Plasma Generator	/	/	1
30	Detecting plate(WIFI)	30110144	30110144	1

NO.	Description	Part Code	
	Description	GWH12AAB-K6DNA2A/I	Qty
	Product Code	CB477N01601	
1	Front Panel	20000300005901T	1
2	Display Board	300001000037	1
3	Front Case	20000200000701	1
4	Axile Bush	10542036	1
5	Helicoid Tongue	200006000002	1
6	Left Axile Bush	10512037	1
7	Rear Case assy	000001000004	1
8	Cross Flow Fan	10352066	1
9	O-Gasket sub-assy of Bearing	76512051	1
10	Ring of Bearing	26152022	1
11	Evaporator Support	200025000003	1
12	Evaporator Assy	011001000388	1
13	Fan Motor	150120874	1
14	Wall Mounting Frame Sub-assy	017211000005	1
15	Connecting pipe clamp	200017000001	1
16	Rubber Plug (Water Tray)	76712012	1
17	Stepping Motor	1521210811	1
18	Crank	73012005	1
19	Drainage Hose	0523001408	1
20	Electric Box Cover2	200082000005	1
21	Electric Box Assy	100002062432	1
22	Terminal Board	420111041	1
23	Jumper	4202021908	1
24	Main Board	300002000346	1
25	Power Cord	/	/
26	Connecting Cable	/	/
27	Connecting Cable	4002052317	0
28	Remote Controller	305001000117	1
29	Cold Plasma Generator	1114001602	1
30	Detecting plate(WIFI)	30110144	1

## **10.2 Outdoor Unit**

12K



The component picture is only for reference; please refer to the actual product.

	Description	Part Code					
NO.	Description	GWH12AAB-K6DNA3A/O(LC)	Qty				
	Product Code	CB478W00100					
1	Left Side Plate	01303200P	1				
2	Fan Motor	1501308507	1				
3	Motor Support	01703136	1				
4	Condenser Assy	011002000515	1				
5	Top Cover Sub-Assy	01253081	1				
6	Rear Grill	01475014	1				
7	Clapboard Sub-Assy	01233180	1				
8	Compressor and Fittings	00103925G	1				
9	Compressor Gasket	76710287	3				
10	4-Way Valve Assy	1-Way Valve Assy 030152000016					
11	Big Handle	2623343106	1				
12	Valve Cover	22243006	1				
13	Cut off Valve	071302391	1				
14	Cut off Valve	07130239	1				
15	Valve Support	0171314201P	1				
16	Front Grill	1					
17	Cabinet	1					
18	Axial Flow Fan	1					
19	Chassis Sub-assy	01700000091	1				
20	Electric Box Assy	100002001762	1				
21	Electric Box	20113032	1				
22	Main Board	300027000387	1				
23	Reactor	43130184	1				
24	Wire Clamp	· · · · · · · · · · · · · · · · · · ·					
25	Terminal Board						
26	Electrical Heater	ical Heater /					
27	Electrical Heater (Chassis)	/	1				

Above data is subject to change without notice.

<u>ନିଜନ୍ତି ନିଂନିଂନିଂନି</u>ଂନ୍ 

The component picture is only for reference; please refer to the actual product.

09K

	Description	Part Code						
No.	Description	GWH09AAB-K6DNA3A/O	Qty					
	Product Code	CB478W00200						
1	Electric Box Assy	100002002426	1					
2	Electric Box	20113034	1					
3	Main Board	300027000426						
4	Reactor	43130184	1					
5	Terminal Board	42010313	1					
6	Wire Clamp	71010103	1					
7	Front Grill	22413043	1					
8	Front Panel	01533034P	1					
9	Axial Flow Fan	10333004	1					
10	Chassis Sub-assy	nassis Sub-assy 017000000134P						
11	Fan Motor	1501308507	1					
12	Small Handle	26233100	1					
13	Top Cover Sub-Assy	Support 01703104						
14	Motor Support							
15	Condenser Assy							
16	Rear Grill	01473009						
17	Capillary Sub-assy	030006000489	1					
18	Cut off Valve Assy	030164000033	1					
19	Big Handle	Big Handle 262334332						
20	Cut off Valve Assy							
21	Valve Support	0171314201P	1					
22	Right Side Plate Sub-Assy	0130317801	1					
23	4-Way Valve Assy	030152000171	1					
24	Clapboard Sub-Assy	0123338502 s 009001000175						
25	Compressor and Fittings							
26	Drainage Connecter	06123401						

Above data is subject to change without notice.

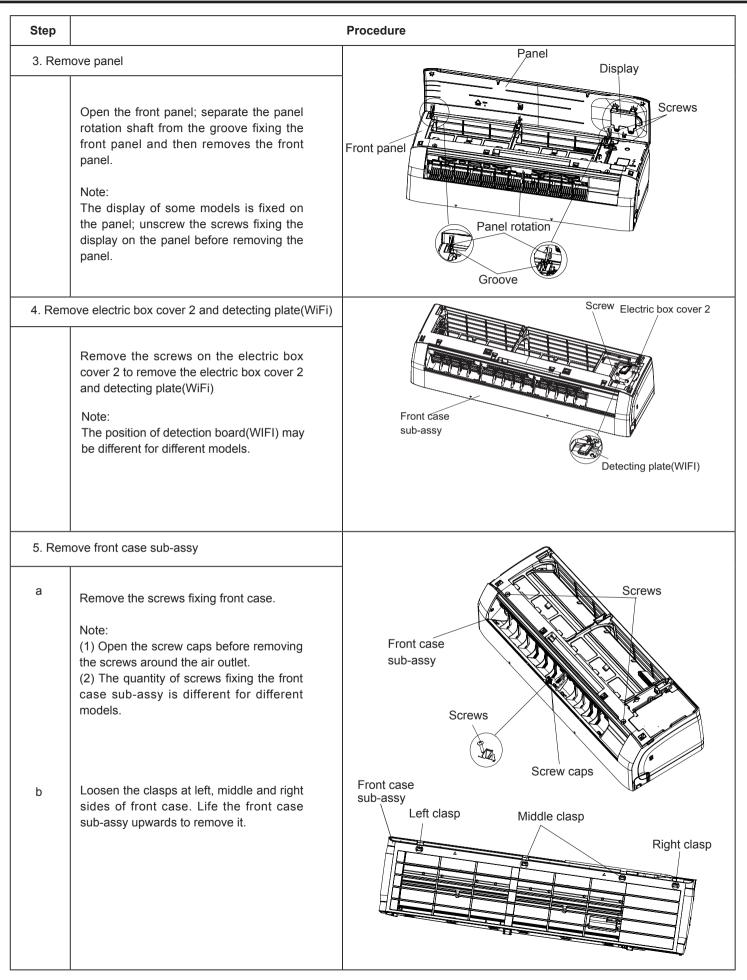
# **11. Removal Procedure**

# **11.1 Removal Procedure of Indoor Unit**

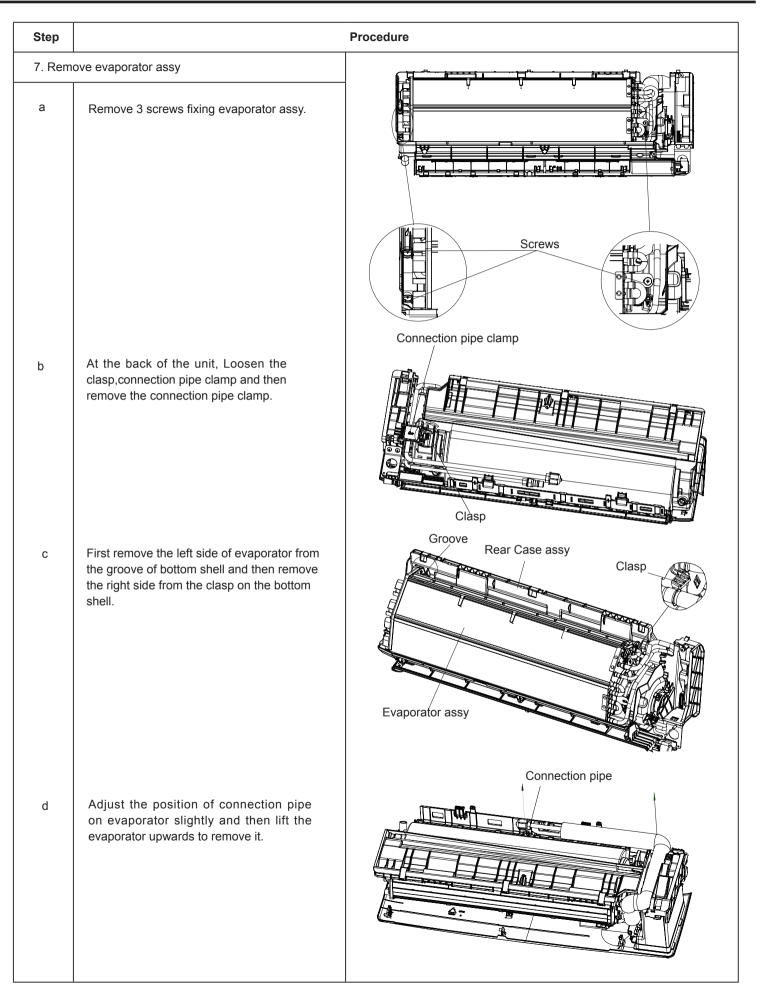


## Caution: discharge the refrigerant completely before removal.

Step		Procedure				
1. Rer	nove filter	Panel				
а	Open the panel.					
b	Loosen the clasp shown in the fig and then pull the left filter and right filer outwards to remove them.	Clasps				
		Left filter and right filer				
2. Ren	nove horizontal louver					
	Push out the axile bush on horizontal louver. Bend the horizontal louver with hand and then separate the horizontal louver from the crankshaft of step motor to remove it.	Horizontal louver Axile bush				



Step		Procedure						
6. Remo	ve electric box assy	Cold plasma gene						
a	Loosen the connection clasps between Cold plasma generator and electric box, and then remove the cold plasma generator.		Screws Electric box					
b	<ol> <li>Cut off the wire binder and pull out the indoor tube temperature sensor.</li> <li>Screw off one grounding screw.</li> <li>Remove the wiring terminals of motor andstepping motor.</li> <li>Remove the electric box assy.</li> <li>Screw off the screws that are locking each.</li> </ol>	Grounding screwIndoor tube temperature sensorImage: ScrewImage: ScrewImage: ScrewImage: Screw	Clasps Step motor Electric box assy Main board Wiring terminal of motor Wiring terminal of stepping motor					
с	Rotate the electric box assy. Twist off the screws that are locking the wire clip and loosen the power cord. Remove the wiring terminal of power cord. Lift up the main board and take it off.	Power cord Wire clip	Screw					
	<ul> <li>Instruction: Some wiring terminal of this product is with lock catch and other devices.</li> <li>The pulling method is as below:</li> <li>1.Remove the soft sheath for some terminals at first, hold the circlip and then pull out the terminals.</li> <li>2.Pull out the holder for some terminals at first (holder is not available for some wiring terminal), hold the connector and then pull the terminal.</li> </ul>	Circlip Soft sheath	Holder					



Step		Procedure
8. Rem	ove motor and cross flow blade	
a	Remove 3 screws fixing motor clamp and then remove the motor clamp.	Motor clasp Motor clasp Screws
b	Remove the at the connection place of cross flow blade and motor; lift the motor and cross flow blade upwards to remove them.	Cross flow Motor
9. Remo	ve vertical louver	
	Loosen the connection clasps between vertical louver and bottom case to remove vertical louver.	Clasps

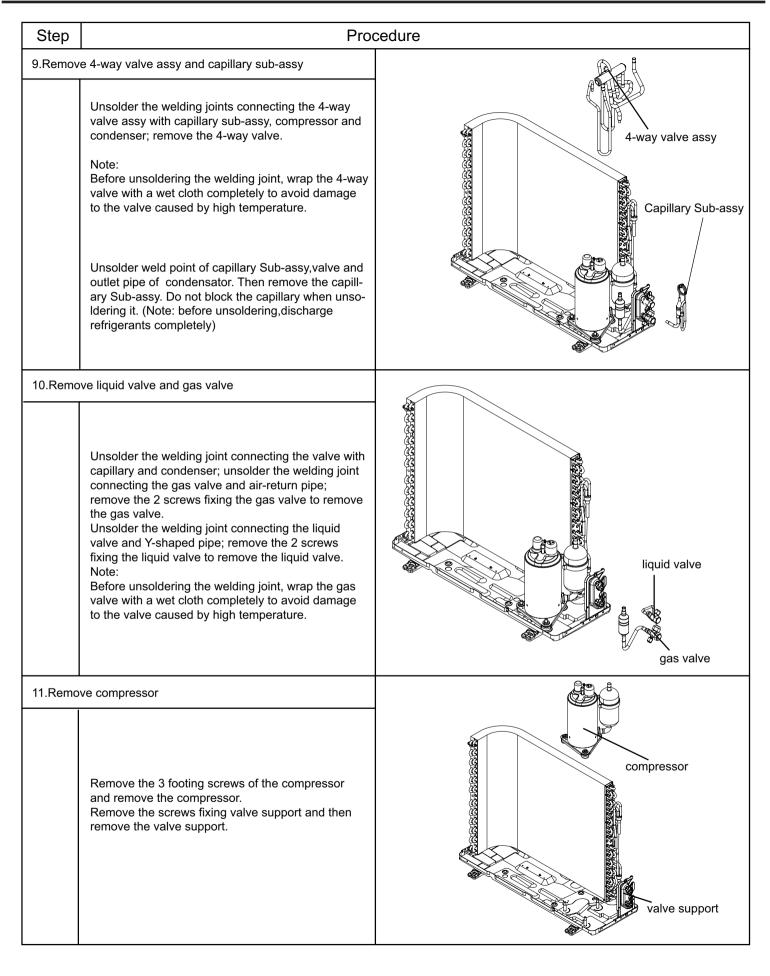
# **11.2 Removal Procedure of Outdoor Unit**

12K

Steps		Procedure					
1.Rei	nove big handle						
	Before disassamble.						
	Remove the screws fixing big handle、valve cover and then remove them.	big handle valve cover					
2. Re	move top cover						
	Remove the screws fixing top panel and then remove the top panel.	top cover					

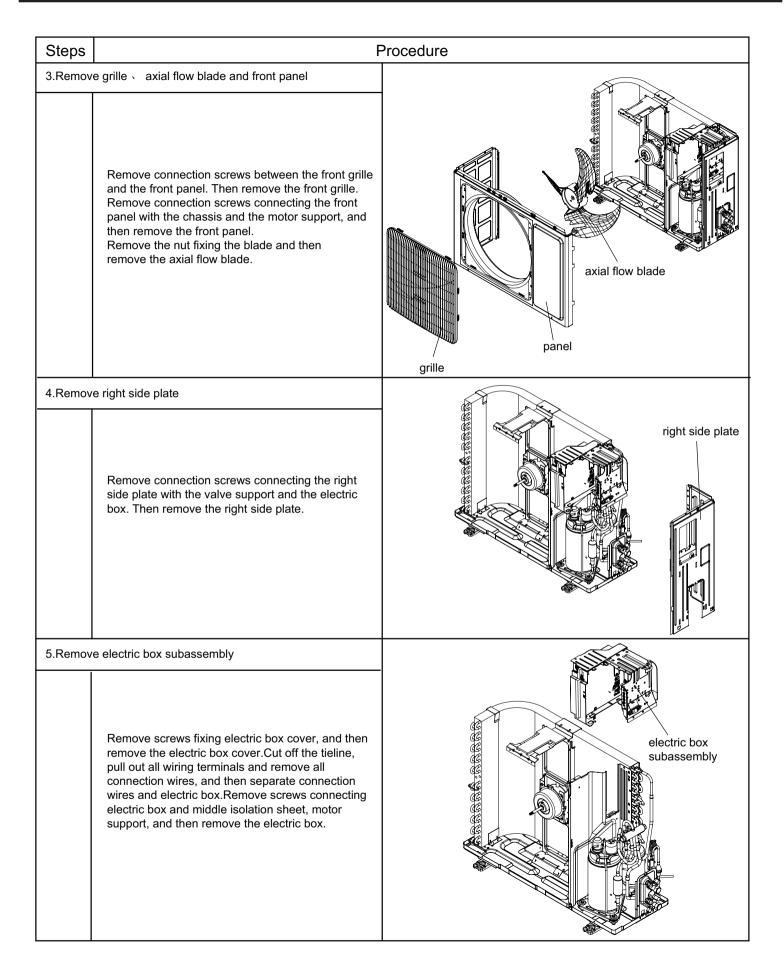
Step	Prod	cedure
3.Remov	e grille 、 protective grille and front panel Remove connection screws between the front grille and the front panel. Then remove the front grille. Remove connection screws connecting the front panel with the chassis and the motor support, and then remove the front panel. Remove the screws fixing protective grille and then remove the protective grille.	grille
4.Remov	e right side plate、 left side plate Remove the screws fixing right side plate、 left side plate and then remove them.	left side plate
5.Remov	e axial flow blade Remove the nut fixing the blade and then remove the axial flow blade.	axial flow blade

Step	Prod	cedure
6.Remov	e motor and motor support	
	Remove the screws fixing motor and then remove the motor. Remove the screws fixing motor support and then remove the motor support.	with the second se
7.Remov	e electric box assy	A MERCE
	Remove the screws fixing electric box assy; cut off the tieline; pull out each wiring terminal; lift the electric box assy upwards to remove it. Note: When pulling out the wiring terminal, pay attention to loose the clasp and don't pull it so hard.	electric box assy
8.Remov	e clapboard	
	Remove the screws fixing clapboard and then remove the clapboard.	clapboard



09K

Steps		Procedure
1.Remo	ve big handle	
а	Before disassembly.	
b	Remove the connection screw fixing the big handle and then remove the handle.	handle
2. Remo	ove top cover	
	Remove connection screws connecting the top cover plate with the front panel and the right side plate, and then remove the top panel.	top panel



Steps	P	rocedure
6.Remove	e 4-way valve assy	
	Unscrew the fastening nut of the 4-way valve assy coil and remove the coil. Wrap the 4 way Valve Assy with wet cotton and unsolder the 4 weld spots connecting the 4-way valve assy to take it out.(Note: Refrigerant shouldbe discharged firstly.) Welding process should be as quickly as possible and keep wrapping cotton wet all the time. Be sure not to burn out the lead-out wire of compressor.	4-way valve assy
7.Remove	e motor and motor support	
	Remove the 4 tapping screws fixing the motor. Pull out the lead-out wire and remove themotor. Remove the 2 tapping screws fixingthe motor support. Lift motor support to re-move it.	motor support
8.Remove	e isolation sheet	
	Remove the screws fixing the isolation sheet and then remove the isolation sheet.	isolation sheet

Steps	Р	rocedure
9.Remove	Remove the 2 screws fixing the gas valve and unsolder the welding point between the gas valve and the air-return pipe to remove the gas valve. Remove the 2 screws fixing the liquid valve and unsolder the welding joint connecting the liquid valve to the Y-type pipe to remove the liquid valve.	iquid valve gas valve
10.Remov	Remove the foot nuts on the compressor and then remove the compressor.	compressor

# **Appendix:**

## **Appendix 1: Reference Sheet of Celsius and Fahrenheit**

### Conversion formula for Fahrenheit degree and Celsius degree: Tf=Tcx1.8+32

#### Set temperature

-								
Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)
61	60.8	16	69/70	69.8	21	78/79	78.8	26
62/63	62.6	17	71/72	71.6	22	80/81	80.6	27
64/65	64.4	18	73/74	73.4	23	82/83	82.4	28
66/67	66.2	19	75/76	75.2	24	84/85	84.2	29
68	68	20	77	77	25	86	86	30

#### Ambient temperature

Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)
32/33	32	0	55/56	55.4	13	79/80	78.8	26
34/35	33.8	1	57/58	57.2	14	81	80.6	27
36	35.6	2	59/60	59	15	82/83	82.4	28
37/38	37.4	3	61/62	60.8	16	84/85	84.2	29
39/40	39.2	4	63	62.6	17	86/87	86	30
41/42	41	5	64/65	64.4	18	88/89	87.8	31
43/44	42.8	6	66/67	66.2	19	90	89.6	32
45	44.6	7	68/69	68	20	91/92	91.4	33
46/47	46.4	8	70/71	69.8	21	93/94	93.2	34
48/49	48.2	9	72	71.6	22	95/96	95	35
50/51	50	10	73/74	73.4	23	97/98	96.8	36
52/53	51.8	11	75/76	75.2	24	99	98.6	37
54	53.6	12	77/78	77	25			

## **Appendix 2: Configuration of Connection Pipe**

1.Standard length of connection pipe

• 5m, 7.5m, 8m.

2.Min. length of connection pipe is 3m.

3.Max. length of connection pipe and max. high difference. (More details please refer to the specifications.)

4. The additional refrigerant oil and refrigerant charging required after prolonging connection pipe

• After the length of connection pipe is prolonged for 10m at the basis of standard length, you should add 5ml of refrigerant oil for each additional 5m of connection pipe.

• The calculation method of additional refrigerant charging amount (on the basis of liquid pipe):

• Basing on the length of standard pipe, add refrigerant according to the requirement as shown in the table. The additional refrigerant charging amount per meter is different according to the diameter of liquid pipe. See the following sheet.

• Additional refrigerant charging amount = prolonged length of liquid pipe X additional refrigerant charging amount per meter

Additional refrigerant charging amount for R32									
Diameter of con	nection pipe	Indoor unit throttl	Outdo	oor unit throttle					
Liquid pipe	Gas pipe	Cooling only,cooling and heating(g / m)	Cooling only(g / m)	Cooling and heating(g / m)					
Ф6	Φ9.5 or Φ12	16	12	16					
Φ6 or Φ9.5	Φ16 or Φ19	40	12	40					
Φ12	Ф19 or Ф22.2	80	24	96					
Φ16	Ф25.4 or Ф31.8	136	48	96					
Ф19	/	200	200	200					
Φ22.2	/	280	280	280					

Note: The additional refrigerant charging amount in Sheet 2 is recommended value, not compulsory.

### **Appendix 3: Pipe Expanding Method**

### ▲ Note:

Improper pipe expanding is the main cause of refrigerant leakage.Please expand the pipe according to the following steps:

A:Cut the pip

- Confirm the pipe length according to the distance of indoor unit and outdoor unit.
- Cut the required pipe with pipe cutter.

B:Remove the burrs

• Remove the burrs with shaper and prevent the burrs from getting into the pipe.

C:Put on suitable insulating pipe

D:Put on the union nut

• Remove the union nut on the indoor connection pipe and outdoor valve; install the union nut on the pipe.

E:Expand the port

• Expand the port with expander.

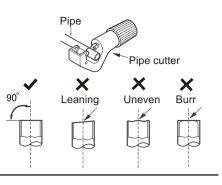
<u>∧</u> Note:

• "A" is different according to the diameter, please refer to the sheet below:

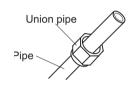
Outor diamotor(mm)	A(mm)						
Outer diameter(mm)	Max	Min					
Ф6 - 6.35 (1/4")	1.3	0.7					
Ф9.52 (3/8")	1.6	1.0					
Φ12 - 12.70 (1/2")	1.8	1.0					
Φ16 - 15.88 (5/8")	2.4	2.2					

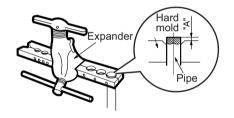
F:Inspection

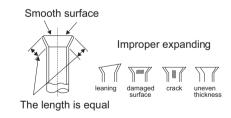
• Check the quality of expanding port. If there is any blemish, expand the port again according to the steps above.











# Appendix 4: List of Resistance for Temperature Sensor

Resistance Table of Ambient Temperature Sensor for Indoor and Outdoor (15K)

Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	 Temp(°C)	Resistance(kΩ)	 Temp(°C)	Resistance(kΩ)
-19	138.1	20	18.75	59	3.848	98	1.071
-18	128.6	21	17.93	60	3.711	99	1.039
-17	121.6	22	17.14	61	3.579	100	1.009
-16	115	23	16.39	62	3.454	101	0.98
-15	108.7	24	15.68	63	3.333	102	0.952
-14	102.9	25	15	64	3.217	103	0.925
-13	97.4	26	14.36	65	3.105	104	0.898
-12	92.22	27	13.74	66	2.998	105	0.873
-11	87.35	28	13.16	67	2.896	106	0.848
-10	82.75	29	12.6	68	2.797	107	0.825
-9	78.43	30	12.07	69	2.702	108	0.802
-8	74.35	31	11.57	70	2.611	109	0.779
-7	70.5	32	11.09	71	2.523	110	0.758
-6	66.88	33	10.63	72	2.439	111	0.737
-5	63.46	34	10.2	73	2.358	112	0.717
-4	60.23	35	9.779	74	2.28	113	0.697
-3	57.18	36	9.382	75	2.206	114	0.678
-2	54.31	37	9.003	76	2.133	115	0.66
-1	51.59	38	8.642	77	2.064	116	0.642
0	49.02	39	8.297	78	1.997	117	0.625
1	46.6	40	7.967	79	1.933	118	0.608
2	44.31	41	7.653	80	1.871	119	0.592
3	42.14	42	7.352	81	1.811	120	0.577
4	40.09	43	7.065	82	1.754	121	0.561
5	38.15	44	6.791	83	1.699	122	0.547
6	36.32	45	6.529	84	1.645	123	0.532
7	34.58	46	6.278	85	1.594	124	0.519
8	32.94	47	6.038	86	1.544	125	0.505
9	31.38	48	5.809	87	1.497	126	0.492
10	29.9	49	5.589	88	1.451	127	0.48
11	28.51	50	5.379	89	1.408	128	0.467
12	27.18	51	5.197	90	1.363	129	0.456
13	25.92	52	4.986	91	1.322	130	0.444
14	24.73	53	4.802	92	1.282	131	0.433
15	23.6	54	4.625	93	1.244	132	0.422
16	22.53	55	4.456	94	1.207	133	0.412
17	21.51	56	4.294	95	1.171	134	0.401
18	20.54	57	4.139	96	1.136	135	0.391
19	19.63	58	3.99	97	1.103	136	0.382

### Resistance Table of Tube Temperature Sensors for Outdoor and Indoor (20K)

Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)
-19	181.4	20	25.01	59	5.13	98	1.427
-18	171.4	21	23.9	60	4.948	99	1.386
-17	162.1	22	22.85	61	4.773	100	1.346
-16	153.3	23	21.85	62	4.605	101	1.307
-15	145	24	20.9	63	4.443	102	1.269
-14	137.2	25	20	64	4.289	103	1.233
-13	129.9	26	19.14	65	4.14	104	1.198
-12	123	27	18.13	66	3.998	105	1.164
-11	116.5	28	17.55	67	3.861	106	1.131
-10	110.3	29	16.8	68	3.729	107	1.099
-9	104.6	30	16.1	69	3.603	108	1.069
-8	99.13	31	15.43	70	3.481	109	1.039
-7	94	32	14.79	71	3.364	110	1.01
-6	89.17	33	14.18	72	3.252	111	0.983
-5	84.61	34	13.59	73	3.144	112	0.956
-4	80.31	35	13.04	74	3.04	113	0.93
-3	76.24	36	12.51	75	2.94	114	0.904
-2	72.41	37	12	76	2.844	115	0.88
-1	68.79	38	11.52	77	2.752	116	0.856
0	65.37	39	11.06	78	2.663	117	0.833
1	62.13	40	10.62	79	2.577	118	0.811
2	59.08	41	10.2	80	2.495	119	0.77
3	56.19	42	9.803	81	2.415	120	0.769
4	53.46	43	9.42	82	2.339	121	0.746
5	50.87	44	9.054	83	2.265	122	0.729
6	48.42	45	8.705	84	2.194	123	0.71
7	46.11	46	8.37	85	2.125	124	0.692
8	43.92	47	8.051	86	2.059	125	0.674
9	41.84	48	7.745	87	1.996	126	0.658
10	39.87	49	7.453	88	1.934	127	0.64
11	38.01	50	7.173	89	1.875	128	0.623
12	36.24	51	6.905	90	1.818	129	0.607
13	34.57	52	6.648	91	1.736	130	0.592
14	32.98	53	6.403	92	1.71	131	0.577
15	31.47	54	6.167	93	1.658	132	0.563
16	30.04	55	5.942	94	1.609	133	0.549
17	28.68	56	5.726	95	1.561	134	0.535
18	27.39	57	5.519	96	1.515	135	0.521
19	26.17	58	5.32	97	1.47	136	0.509

### Resistance Table of Discharge Temperature Sensor for Outdoor (50K)

Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)
-29	853.5	10	98	49	18.34	88	4.75
-28	799.8	11	93.42	50	17.65	89	4.61
-27	750	12	89.07	51	16.99	90	4.47
-26	703.8	13	84.95	52	16.36	91	4.33
-25	660.8	14	81.05	53	15.75	92	4.20
-24	620.8	15	77.35	54	15.17	93	4.08
-23	580.6	16	73.83	55	14.62	94	3.96
-22	548.9	17	70.5	56	14.09	95	3.84
-21	516.6	18	67.34	57	13.58	96	3.73
-20	486.5	19	64.33	58	13.09	97	3.62
-19	458.3	20	61.48	59	12.62	98	3.51
-18	432	21	58.77	60	12.17	 99	3.41
-17	407.4	22	56.19	61	11.74	 100	3.32
-16	384.5	23	53.74	62	11.32	101	3.22
-15	362.9	24	51.41	63	10.93	102	3.13
-14	342.8	25	49.19	64	10.54	103	3.04
-13	323.9	26	47.08	65	10.18	104	2.96
-12	306.2	27	45.07	66	9.83	105	2.87
-11	289.6	28	43.16	67	9.49	106	2.79
-10	274	29	41.34	68	9.17	107	2.72
-9	259.3	30	39.61	69	8.85	108	2.64
-8	245.6	31	37.96	70	8.56	109	2.57
-7	232.6	32	36.38	71	8.27	110	2.50
-6	220.5	33	34.88	72	7.99	111	2.43
-5	209	34	33.45	73	7.73	112	2.37
-4	198.3	35	32.09	74	7.47	113	2.30
-3	199.1	36	30.79	75	7.22	114	2.24
-2	178.5	37	29.54	76	7.00	115	2.18
-1	169.5	38	28.36	77	6.76	116	2.12
0	161	39	27.23	78	6.54	117	2.07
1	153	40	26.15	79	6.33	118	2.02
2	145.4	41	25.11	80	6.13	119	1.96
3	138.3	42	24.13	81	5.93	 120	1.91
4	131.5	43	23.19	82	5.75	121	1.86
5	125.1	44	22.29	83	5.57	122	1.82
6	119.1	45	21.43	84	5.39	123	1.77
7	113.4	46	20.6	85	5.22	124	1.73
8	108	47	19.81	86	5.06	125	1.68
9	102.8	48	19.06	87	4.90	126	1.64



JF00303265



#### GREE ELECTRIC APPLIANCES, INC. OF ZHUHAI

Add: West Jinji Rd, Qianshan, Zhuhai,Guangdong, China, 519070 Tel: (+86-756) 8522218 Fax: (+86-756) 8669426 E-mail: gree@gree.com.cn www.gree.com

### HONG KONG GREE ELECTRIC APPLIANCES SALES LIMITED

Add: Unit 2612,26/F.,Miramar Tower 132 Nathan Road,TST,Kowloon,HK Tel: (852) 31658898 Fax: (852) 31651029

For product improvement, specifications and appearance in this manual are subject to change without prior notice.